## Data Center Engineer

**Work location is at Mitaka**

### 募集職種

**採用企業名**
株式会社バイオス

**求人ID**
1096365

**業種**
SIer・システムインテグレーター

**雇用形態**
契約

**勤務地**
東京都 23区

**給与**
経験考慮の上、応相談

**更新日**
2024年09月23日 08:00

### 応募必要条件

**職務経験**
3年以上

**キャリアレベル**
中途経験者レベル

**英語レベル**
ビジネス会話レベル

**日本語レベル**
ビジネス会話レベル

**最終学歴**
高等学校卒

**現在のビザ**
日本での就労許可が必要です

### 募集要項

Provide technical support in assisting requester in their initial installation, and continue to offer assistance in areas such as SmartHands, cross-connects and other services in the data center or at remote sites.

- Supervise customers' vendors working in the data center.

- Maintain the data center infrastructure cabling and also attend to internal queries and other deployment matters.

- Operate and monitor the equipment in the data center including network and provide supports to the other team and the regional/global support group.

- Manage installations projects for customers and other development initiatives to improve for the data center infrastructure and systems

- Report on service parameters and metrics for billing and management purposes

Responsibilities

- Ensure all installations are completed within schedule time and meet the quality standards of the company

- Ensure the services delivered meet the SLA parameters, and document the statistics and metrics for good administration.

- Maintain good rapport with the customers and support them in areas such as installation, troubleshooting and remote hands

- Resolve to all issues in good time and/or escalate them when necessary.

- Ensure customer satisfaction.

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## スキル・資格

Requirements

- Locals or foreigners who understanding the Japanese culture and work ethics are welcome to apply

- Must be adjusting to work on hours variously depending on projects such as late night, early morning, weekends and holidays.

Technical skills

Least two of the following Technical skills:

- Networking: router, switch or other NW devices for engineering and or operation

    > TCP/IP suite, Routing protocols and Ethernet

    > Administration tools (Monitoring, trouble shooting and configuration)

    > Carrier services and B2B inter connections

- Operating systems: Microsoft, Unix/Linux (Sun, Linux), clustering, load balancer

- Cabling: UTP and Fiber cabling, patching and testing

Experience

- Minimum 2-3 year of working experience an IT industry, preferably in a data center, ISP or telecommunications environment.

- Possess good customer service knowledge, and has supported both Japanese and non-Japanese customers.

- Possess hands-on installation experience in IT infrastructure area

Qualifications/certification

- Cisco certification

- Microsoft certification

- Licensed Electrician

- Chief Telecommunications Engineer

- Data Center professional

Personal skills

- Proactive, energetic and self-motivated.

- Result-oriented.

- Team player and understand group dynamics

- Has good communication and interpersonal skills.

Language skills:

- English: business level
- Japanese: business level conversation, reading and writing skills are required

## 会社説明

BiOS was formed in 1998 (as a division of LINC Media Inc.) and has evolved into a premier IT solutions and outsourcing company.  With this evolution BiOS was spun off from LINC Media to create a separate and independently operating company in 2010, now registered as BiOS Inc. BiOS provides solutions and services to a wide range of small and large foreign firms in Japan.

Over the years BiOS has developed the benchmark for bilingual IT Solutions in Tokyo, built on the principle of providing honest and affordable services customized and tailored to our client's needs.

We are always looking for bilingual IT professionals to join our onsite and internal teams. We pride ourselves in recruiting talented and ambitious engineers from all over the world.

Currently our teams include bilingual technical, sales and administration staff from more than 10 countries making BiOS a dynamic IT Team where intellect and creativity and a strong work ethic are all rewarded.

Start your future today with BiOS.

## 会社説明