



Functional Support Analyst / Lead (Bilingual)

募集職種

人材紹介会社

4M Career株式会社

求人ID

1077706

勤務形態

契約

勤務地

東京都 23区

給与

800万円 ~ 1600万円

更新日

2021年04月07日 08:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

流暢

最終学歴

大学卒： 学士号

現在のビザ

日本での就労許可が必要です

募集要項

Role: Functional Support Analyst / Lead (Bilingual)

Experience: 4+ Yrs

Work Location: Tokyo, Japan

Bilingual proficiency (Japanese & English): This is mandatory. Candidate should know English and Japanese both. Japanese natives required for this role. Expats staying in Japan holding valid work visa for Japan and JLPT N1 certificate can apply too.

Job Description:

Skills: SAP SD

Language: English and Japanese speaking is a must. Candidate should have 4+ years of experience.

- Has worked for 2 years in an SAP support environment
- Hands-on work experience with SAP SD module. A basic understanding of FICO / MM functions is desirable
- Able to understand how SAP ABAP works at a basic level
- Able to understand issues articulated by Business and correlate them with SAP
- Able to communicate SAP issues to the offshore team
- Able to negotiate with customer ITBA, IT Management for prioritization of issues

- Knowledge of working in tools like ServiceNow
- Able to escalate within customer organization if this hampers LTI deliverables
- Able to maintain Meeting Minutes, Lead Weekly Status reviews with the customer
- Working knowledge of O365 apps and tools
- Knowledge of ITIL processes
- Track all topics to closure

会社説明

The 4M Career helps individuals to further their careers and fulfil their professional aspirations.

Our recruiting experts use their local knowledge and global networks to power organisations of all sizes in the public, private and third sectors.

We Provide tailored career advice and training, our unrivalled knowledge of jobs are just a few of the reasons that 4M Career is the first choice for candidates who wish to enhance their careers in Japan.