



Technical Training Instructor

募集職種

採用企業名

日本シエナコミュニケーションズ株式会社

求人ID

1063956

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合

(ほぼ)全員日本人

勤務形態

正社員

勤務地

東京都 23区, 千代田区

最寄駅

東西線、竹橋駅

給与

経験考慮の上、応相談

ボーナス

固定給+ボーナス

更新日

2020年11月23日 01:00

応募必要条件

職務経験

6年以上

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

ネイティブ

最終学歴

大学卒: 学士号

現在のビザ

日本での就労許可が必要です

募集要項

What will you do at Ciena?

Learning Instructional Delivery of training content to customers, partners, and employees to drive adoption and usage of Ciena solutions. Combine a passion for teaching, with enthusiasm for technology, to drive learning and establish positive customer relationships.

Responsible for traditional classroom methods as well as deliver new ways of learning through a variety of media including Virtual and Online Instruction. To have a good understanding of Optical transport (DWDM) and Packet layer 2 networks and their operations. Layer 3 knowledge would be an asset.

Responsibilities

- Work directly with sales teams to help define training requirements for customer and Ciena employees
- Deliver Ciena Product and Solutions training to customer and Ciena employees
- Assist in the installation, maintenance, and troubleshooting of CIENA training systems
- Travel to customer locations as required to deliver targeted instructional programs
- Support the Global account/sales engineering community with pre-sales and post-sales activities that may include market readiness (new product introduction) support, technical consultation, solution evaluation and architecture design, and other engineering network design consulting.
- Embrace the 'feedback loop' by engaging with various engineering teams to transform concepts, requirements and telemetry into new training concepts.
- Be passionate about learning and adopting new technologies that will ease your day-to-day job.
- Keep abreast of Training requirements necessary to meet customer training needs
- Significant travel required to customer locations to deliver instructional programs

Success will evidence itself in the following ways:

- Understanding of Ciena product and technologies in both the Packet and Optical arenas
- Knowledge and hands on experience implementing end to end solutions in a client environment with a background in in both the Packet and Optical arenas
- High level of customer first mind set, flexibility, creativity, and dependability
- Ability to adapt/respond in a dynamic, fast-paced, customer-focused network environment characterized by rapid change, minimal lead times, and multiple competing priorities.

スキル・資格

Experience

- Technical knowledge in instructional delivery and adult learning to bring next generation training solutions to market.
- Be passionate about learning and adopting new technologies
- Self motivated, independent with strong self confidence
- Excellent presentation / communication skills a must
- Strong technical background and demonstrated ability to teach highly technical topics to a diverse audience effectively both in-person and online with experience in the deployment, Maintenance and troubleshooting of packet optical networks
- Experience working in a multi-cultural environment
- Ability to collaborate and interact with cross-functional organizations both within Ciena, our customers and with our partners in the face of significant challenge or ambiguity
- Remain current on one's learning of Ciena products and services
- Detail-oriented and organized with excellent analytic and problem-solving abilities
- Ability to demonstrate knowledge in a technology or solution area such as
 - Optical Transport Network (OTN), SONET/SDH, PON/FTTH, photonic layer,
 - Packet Layer 2 - Good understanding of MEF based Carrier Ethernet Services.
 - Hands-on experience and working knowledge of provisioning of packet networking related technologies (IP/MPLS, MPLS-TE, MPLS-TP, PBB, G.8032 QinQ, 1588V2 , Synch E services, TDM Pseudowires etc.)
 - Layer 3 knowledge both standards-based theory and configuration\provisioning (OSPF, BGP, ISIS, MPLS based IP VPN's).
 - Hands-on experience engineering, testing or deploying networks on Carrier Ethernet or IP based platforms with one or more of the following; Ciena, Alcatel-Lucent, Cisco, Juniper, Huawei, Adva.

会社説明

About Ciena

Ciena is a network specialist focused on expanding the potential of your network and reducing its cost of ownership. Ciena's systems, software, and services focus on discovering and resolving network problems to maximize the applications that propel businesses of carriers, cable operators, government agencies or businesses. doing.

About Japan Ciena Communications

Ciena Communications of Japan was established as a local subsidiary of Ciena Corporation in the United States in Japan. Ciena Corporation is a network specialist who seeks to improve the potential capabilities of your network while reducing TCO. Ciena's systems, software and services provide solutions that help operators, cable operators, government agencies and enterprise users optimize new applications to do their jobs by solving certain network bottlenecks and problems. doing.