

Senior Field Service Engineer Japan APAC

募集職種

人材紹介会社
株式会社 JAC International

採用企業名
Global life sciences company

求人ID
1623073

業種
その他

雇用形態
正社員

勤務地
東京都 23区

給与
600万円 ~ 850万円

更新日
2026年11月12日 17:51

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

1. Japan Field Service (Approximately 50%)
Perform installation, inspection, preventive maintenance, repair, and troubleshooting of company products and equipment.
Provide technical service and support for specialized technical systems and equipment.
Visit customer sites and deliver technical support, mainly in the Kanto and Eastern Japan regions.
Conduct root cause analysis of technical issues, recommend corrective actions, and implement preventive measures to avoid recurrence.
Collaborate with global technical support teams to resolve complex technical issues.

2. International Service Support (Approximately 50%)
Provide technical support in English to distributor engineers and junior in-house service engineers across multiple international markets.
Deliver technical training in English to distributor engineers and junior in-house service engineers across multiple regions.
Handle technical inquiries and escalations from overseas distributors.
Travel internationally as required to provide on-site technical assistance.
Contribute to improving service quality and technical capabilities across international markets.

This role requires approximately 50% domestic and international travel.

Employee Benefits:
Employment Type: Full time employee (正社員)
Office Location: Central Tokyo, Japan
Working Model: Hybrid, 2-3 days in office with flex time.
Interviews: 2-3
Budget: Up to 10 Mil (base+bonus)
Welfare and Insurances: Covered

スキル・資格

Essential Requirements
Approximately 10 years or more of experience in field service engineering, equipment maintenance, or related technical service roles.
Hands-on experience troubleshooting electrical, electronic, and mechanical systems.
Practical experience in on-site equipment installation, maintenance, and repair at customer locations.
Willingness and ability to travel domestically and internationally.

Preferred Qualifications
Field service experience with scientific instruments, laboratory equipment, industrial equipment, or other technical systems.
Experience with analytical equipment, automated systems, precision instruments, or related equipment.
Experience providing technical support to overseas distributors.
Experience delivering technical training and coaching in English.
Knowledge of electrical, electronic, mechanical, and fluid control systems.
Experience collaborating with overseas offices or global technical support teams.

Ideal Candidate Profile
A hands-on engineer who takes ownership of technical issues and proactively resolves problems on-site.
Strong analytical and logical troubleshooting skills, with the ability to identify root causes of complex equipment failures.
Excellent communication skills and the ability to work effectively with customers and international colleagues.
A proactive learner who is enthusiastic about acquiring knowledge of new products and technologies.
A team-oriented professional who is motivated to contribute to improving service quality across multiple regions and international markets.

会社説明

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