【Chiyoda, Tokyo】 Quality Specialist

募集職種

採用企業名
Qnityジャパン

求人ID
1621978

業種
電気・電子・半導体

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 少数

雇用形態
正社員

勤務地
東京都 23区, 千代田区

給与
経験考慮の上、応相談

勤務時間
In accordance with company regulations

休日・休暇
In accordance with company regulations

更新日
2026年11月12日 15:33

応募必要条件

職務経験
1年以上

キャリアレベル
中途経験者レベル

英語レベル
流暢レベル

日本語レベル
流暢レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

≪Job Description & Position Highlights≫

- Manage quality operations for APAC contract manufacturers, including complaints and corrective actions
- Analyze quality issues and drive root cause investigations to improve customer satisfaction
- Collaborate with global teams and suppliers across diverse manufacturing environments
- Permanent Tokyo role with comprehensive benefits and opportunities to support global quality projects

【Job Responsibilities】
Are you looking to power the next leap in the exciting world of advanced electronics? Do you want to help solve problems that drive success in the rapidly evolving technology and connectivity landscape? Then bring your problem-solving, passion, and creativity to help us power the next leap in electronics.

At Qnity, we're more than a global leader in materials and solutions for advanced electronics and high-tech industries – we're a tight-knit team that is motivated by new possibilities, and always up for a challenge. All our dedicated teams contribute to making cutting-edge technology possible. We value forward-thinking challengers, boundary-pushers, and diverse perspectives across all our departments, because we know we play a critical role in the world enabling faster progress for all. Learn how you can start or jumpstart your career with us.

< About the Role >
Qnity is seeking a Associate Quality Engineer to support contract manufacturing quality operations across the Asia-Pacific region. This role applies foundational quality engineering methods to customer complaints, nonconformances, Restricted Shipment Authorization (RSA) requests, supplier corrective actions, quality records, process qualification, and performance reporting. You will work with Quality, contract manufacturers, suppliers, Sales, Customer Service, Supply Chain, and technical teams to protect customers, maintain production flow, and support capacity growth.

The successful candidate will work under the guidance of the regional Manufacturing Quality Engineer while independently completing defined quality engineering assignments, analyzing data, supporting product disposition, and driving timely follow-through on investigations and qualification activities.

< What You'll Do >

- Support and lead defined portions of customer complaint investigations for contract-manufactured products by collecting and analyzing records, samples, inspection results, and other required evidence.
- Apply structured problem-solving methods with contract manufacturers to support root cause analysis, corrective and preventive actions, and customer-ready 8D reports; maintain complaint records in Salesforce (SFDC).
- Review RSA requests, confirm defect classification and inspection evidence, route requests for approval, and coordinate with Sales or customers when needed.
- Manage nonconformances involving metal blanks, machined parts, semi-finished products, packaging, and compounds; issue and track corrective action requests and SCARs.
- Monitor corrective-action commitments, verify closure evidence, and maintain complete, accurate, and traceable quality records.
- Analyze yield and nonconformance performance across contract manufacturers; identify trends and prepare monthly updates for Quality and business leadership.
- Coordinate suspect-material returns and investigations between contract manufacturers, suppliers, laboratories, and manufacturing sites.
- Evaluate inspection results and support documented incoming inspection and supplier quality decisions to reduce unnecessary rejection and production interruption.
- Assist with supplier onboarding, pre-production quality audits, equipment and process qualification, and new manufacturing or capacity-expansion projects.
- Participate in cross-functional improvement activities focused on defect prevention, material utilization, supply continuity, and customer satisfaction.

< What Success Looks Like >

- Customer complaints, RSAs, SCARs, and nonconformances are progressed promptly with complete and accurate evidence.
- Quality issues are appropriately classified, unnecessary rejection is reduced, and product or supply decisions are supported by documented facts.
- Contract-manufacturer quality performance is visible through reliable monthly yield and nonconformance reporting.
- Qualification and capacity-growth projects receive timely quality support without compromising customer or QMS requirements.

< Why This Role Matters >
This position strengthens quality coverage for a growing contract manufacturing network. Your work will help protect customers, improve response time, sustain manufacturing flow, capture appropriate product-release opportunities, and support the qualifications required for future capacity growth.

【Employment Type】
Permanent employee

【Salary】
Based on experience and skill level

【Working Hours】
In accordance with company regulations

【Work Location】
Chiyoda-ku, Tokyo, Japan

【Holidays & Leave】
In accordance with company regulations

【Benefits & Welfare】
Qnity offers a comprehensive pay and benefits package. To learn more visit the Compensation and Benefits page. (https://careers.qnityelectronics.com/us/en/compensation-and-benefits-final)

スキル・資格

【What You Bring】

- Education: Bachelor’s degree in mechanical engineering, Chemical Engineering, Materials Science, Chemistry, or a related technical discipline; equivalent relevant technical education and experience will be considered.
- Experience: one to three years of experience in manufacturing, product quality, supplier quality, process engineering, or a related technical role. Relevant internship or co-op experience may be considered.
- Experience documenting nonconformances and applying or supporting structured investigations, risk assessment, or corrective actions.
- Ability to interpret engineering drawings, specifications, inspection results, capability data, and quality records with strong attention to detail.
- Strong written and verbal communication skills and the ability to work effectively across cultures, functions, and external organizations.
- Ability to organize multiple priorities, follow actions to closure, and maintain accurate documentation.
- Working knowledge of Microsoft Excel, Word, PowerPoint, and data analysis or reporting tools; ability to summarize technical findings clearly.
- Ability and willingness to travel to contract manufacturers and suppliers as business needs require.
- Speak Japanese and English comfortably

【Preferred Qualifications】

- Experience with 8D, 5 Why, fishbone analysis, RCFA, CAPA, or SCAR processes.
- Experience supporting contract manufacturers, suppliers, customer complaints, or special product-release decisions.
- Familiarity with Salesforce, SAP, or electronic quality management systems.
- Experience in elastomer, semiconductor, precision machining, advanced materials, or another high-technology manufacturing environment.
- Lean or Six Sigma training or certification.

【About Reqruiting】
Join our Talent Community to stay connected with us!
Qnity is an equal opportunity employer. Qualified applicants will be considered without regard to race, color, religion, creed, sex, sexual orientation, gender identity, marital status, national origin, age, veteran status, disability or any other protected class. If you need a reasonable accommodation to search or apply for a position, please visit our Accessibility Page for Contact Information.
(https://www.qnityelectronics.com/accessibility)
*We use Artificial Intelligence (AI) to enhance our recruitment process.

会社説明