Data Center Engineer

募集職種

採用企業名
インターソフト株式会社

求人ID
1621897

業種
銀行・信託銀行・信用金庫

会社の種類
大手企業 (300名を超える従業員数)

雇用形態
正社員

勤務地
大阪府

給与
経験考慮の上、応相談 ~ 600万円

更新日
2026年11月10日 21:32

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
日常会話レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

Responsibilities:

- Provide touch support for data center equipment including servers, backup systems, storage devices, and network equipment.
- Perform hands-on tasks such as inventory capture, logistics support, portable storage media management, shipping/receiving, and asset tagging/barcoding.
- Coordinate with hardware vendors for replacements and facilitate restoration time during business hours.
- Conduct visual inspections and fault isolation for third-party equipment.
- Assist in diagnosing and resolving system-related issues, coordinating with third-party vendors when necessary.
- Rack, stack, install, and decommission equipment as requested.
- Conduct network cable testing, patching, and end-to-end network patching.
- Provide after-hours support for critical network upgrades and maintenance.
- Participate in disaster recovery testing and maintain timely communication on issue status and resolution.
- Update tickets for all reported incidents and troubleshoot network connectivity issues using diagnostic tools.
- Provide project-based support as requested by clients.

- Conduct annual audits of offsite tape storage vendors' inventory.
- Prepare and manage media for off-site storage and transfer as requested by clients.
- Log and track physical storage media in tape tracking systems.
- Manage inventory, insertion, collection, and reconciliation of tapes in storage libraries.
- Follow structured cabling best practices including clean routing and labeling of cables.

スキル・資格

Requirements:

- Business Level English and Japanese (N3 Minimum) to effectively liaise with the stakeholders of the region
- Experience in data center operations and equipment maintenance.
- Knowledge of network infrastructure and troubleshooting methodologies.
- Familiarity with inventory management and logistics procedures.
- Ability to work independently and in a team environment.
- Strong communication and customer service skills.
- Flexibility to provide after-hours support and onsite presence within 4 hours when needed.
- Note: Training and guidance will be provided as necessary.

会社説明