

SPA Trainer

募集職種

人材紹介会社
株式会社 JAC International

採用企業名
French Beauty and Fragrance Brand

求人ID
1619589

業種
その他

雇用形態
正社員

勤務地
東京都 23区

給与
600万円 ~ 800万円

更新日
2026年10月29日 17:13

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

A prestigious global luxury beauty brand renowned for its heritage, craftsmanship, and expertise in skincare, fragrance, and wellness is seeking a SPA Trainer to join its Training & Education team in Japan.

The SPA Trainer will act as the local expert and ambassador for the brand's spa philosophy, treatment protocols, and customer experience standards. The successful candidate will be responsible for delivering training programs, coaching spa teams, supporting treatment excellence, and ensuring consistent execution across partner spas and retail treatment spaces.

Working closely with local and international stakeholders, the role contributes directly to brand image, service quality, customer satisfaction, and business growth.

Key Responsibilities
1. Training & Capability Development
- Deliver and facilitate both in-person and virtual training programs for spa therapists, trainers, and retail teams.
- Ensure consistent implementation of treatment protocols, service standards, and customer journey guidelines.
- Coach and support regional spa trainers and treatment specialists.

- Organize onboarding and ongoing skill development programs.
- Conduct regular follow-up training and performance reviews to maintain operational excellence.

2. Spa Operations & Quality Management
- Monitor compliance with treatment protocols, hygiene standards, and safety procedures.
- Conduct regular market visits to evaluate service quality and provide coaching.
- Ensure consistent execution of brand standards across spa and treatment locations.
- Support implementation of visual merchandising and retail design guidelines within spa environments.

3. Brand Ambassador & Treatment Expert
- Serve as the local authority on spa treatments, rituals, and wellness expertise.
- Deliver treatments for VIP clients, media representatives, and special brand events when required.
- Represent the brand's heritage, values, and service philosophy with internal and external stakeholders.
- Promote a luxury customer experience aligned with global standards.

4. Cross-Functional Collaboration
- Liaise with international training and spa teams to ensure alignment with global initiatives.
- Support adaptation and development of training materials and communication tools.
- Collaborate closely with Sales, Marketing, Communications, and Retail departments to support business objectives.
- Act as the key communication bridge between local and global training teams.

Employee Benefits:
- Medical and insurance coverage provided
- Employee Company Sales Discount.

スキル・資格

Required Experience
- Minimum 5 years of experience within luxury spa, beauty, wellness, esthetics, or salon environments.
- Experience in training, coaching, education, or capability development is highly preferred.
- Hands-on experience delivering professional facial and body treatments.
- Experience working with premium or luxury brands is an advantage.

Skills & Competencies
- Strong presentation and facilitation skills.
- Excellent coaching and mentoring capabilities.
- Passion for customer experience and service excellence.
- Strong interpersonal and communication skills.
- Ability to work independently while collaborating across multiple functions.
- High attention to detail and commitment to quality standards.

会社説明

新たに日本マーケットに参入される外資系企業や、日本でさらなるビジネス拡大をお考えの外資系企業のお客様に、私たちは最適な採用サポートを提供いたします。1975年に英国初の日系人材紹介会社としてロンドンで創業し、その後シンガポール、日本、マレーシア、インドネシア、タイ、中国の7カ国 (また2011 年には香港・韓国にも拠点を新設予定) でグローバル人材紹介会社として事業を拡大してきたジェイ エイ シーは、そのバックグラウンドから、海外文化への深い理解を持ち合わせています。グローバルに事業を展開する日系人材紹介会社のリーディングカンパニーとして、私たちは他に類のない人材ネットワークから、日本人の優秀なバイリンガル人 材や外国人のプロフェッショナル人材をご提供することが可能です。幅広い業種、職種においてのエキスパートである当社のネイティブあるいはバイリンガルコ ンサルタントが皆様のパートナーとなり、適材適所で人材のご紹介をいたします。ジェイ エイ シーが築いてきた特有の歴史、文化、そしてグローバルマーケットでの強みを揺ぎない核として、日本マーケットで躍動する外資系企業のお客様のニーズにさら に的確にお答えするために、ジェイ エイ シー インターナショナルは誕生しました。私たちはアジアやヨーロッパのJAC Recruitment Group海外各社と緊密に連携を取り、お客様の真のニーズを把握した上で、最適なキャンディデイトをご紹介いたします。

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We provide specialized proactive recruitment support tomultinational clients who are setting up new operations or areexpanding existing business and seeking further growth in theJapanese market.As the first Japanese recruitment company to set up operations in theUK in 1975, understanding foreign cultures is second nature to us.With our extensive global network and historically leading position asrecruitment consultancy to Japanese corporations, we have access toan unrivaled pool of bilingual Japanese and foreign professionals.Our professional consultants are experts in a range of Industries andfunctions and all have extensive multicultural experience.Based on JAC’s unique history, culture and market strength, JACInternational was founded to provide dedicated support to ourmultinational corporate clients in Japan.

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