

SR IT Manager

募集職種

人材紹介会社
株式会社 JAC International

採用企業名
Global Luxury Brand

求人ID
1619552

業種
その他

雇用形態
正社員

勤務地
東京都 23区

給与
経験考慮の上、応相談

更新日
2026年11月12日 21:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

The IT Manager for this global luxury brand will be responsible for leading the IT department and ensuring that our technology infrastructure and systems support our business goals. This role involves overseeing all IT operations, implementing new technologies, and ensuring the security and efficiency of our IT systems, in according with the global IT strategy provided by HQ and the Group. The IT Manager will work closely with other departments to enhance the customer shopping experience both online and in-store. Additionally, this role requires hands-on support, frequent store visits to support pop-up events, store openings, and closures, as well as support for key business applications.

Key Responsibilities:

1. Strategic Planning:
- Develop and implement IT strategies that align with the company's and group’s business objectives and enhance the retail experience
- Assess and identify the organization's technological needs, focusing on retail-specific solutions and trends.

2. IT Operations Management:

- Oversee the daily operations of the IT department, including network management, software development, and system maintenance.
- Ensure the reliability, security, and scalability of IT infrastructure, with a focus on retail systems such as POS, inventory management, and e-commerce platforms.

3. Hands-On Support:
- Provide hands-on technical support for all IT-related issues in stores, including troubleshooting hardware and software problems.
- Assist in setting up and maintaining IT systems for pop-up events, store openings, and closures.
- Provide support for key business applications, ensuring they are functioning optimally and addressing any issues that arise.

4. Store Support:
- Conduct regular visits to stores to ensure IT systems are functioning correctly and to provide on-site support as needed.
- Coordinate with store managers and staff to address any IT-related concerns and improve overall store operations.
- Coordinate external suppliers to ensure proper IT coverage support

5. Team Leadership:
- Lead, mentor, and develop the IT team.
- Foster a collaborative and innovative team environment.

6. Budget Management:
- Develop and manage the IT budget, ensuring cost-effective solutions and efficient allocation of resources.
- Monitor and control expenditure to stay within budgetary constraints.

7. Security and Compliance:
- Implement and maintain robust cybersecurity measures to protect company data and systems in accordance with the global CISO’s instructions
- Ensure compliance with relevant regulations and standards, such as APPI & PPC, PCI-DSS, etc.

8. Vendor Management:
- Manage relationships with external vendors and service providers.
- Negotiate contracts and ensure the delivery of high-quality services.

9. Project Management:
- Oversee the planning and execution of IT projects, ensuring they are completed on time and within budget.
- Coordinate with other departments to ensure seamless integration of IT solutions, particularly in e-commerce and in-store technologies.

10. Support for Key Business Applications:
- Ensure the smooth operation of key business applications, including ERP, POS, CRM, and other critical systems.
- Work with vendors and internal stakeholders to address any application issues and implement updates or enhancements as needed.

11. Innovation and Continuous Improvement:
- Stay up-to-date with emerging technologies and industry trends, particularly those relevant to fashion retail.
- Identify opportunities for innovation and continuous improvement within the IT department and retail operations.

Employee Benefits:
Health & Wellness insurance
Life and disability insurance
Structured retirement plans
Family & Parenting: Fertility support, as well as adoption and surrogacy reimbursement programs.
Paid Time Off

スキル・資格

**Qualifications: **

- Bachelor’s degree in information technology, Computer Science, or a related field. A master’s degree is preferred.
- Proven experience as an IT Manager or in a similar senior-level IT management role, preferably in the retail industry.
- Strong knowledge of IT infrastructure, systems and user end points management (windows & iOS ecosystem).
- Excellent leadership and team management skills.
- Strong strategic thinking and problem-solving abilities.
- Excellent communication and interpersonal skills.
- Experience with budget management and vendor negotiations.
- Knowledge of cybersecurity best practices and regulatory compliance.
- Fluent English

会社説明

新たに日本マーケットに参入される外資系企業や、日本でさらなるビジネス拡大をお考えの外資系企業のお客様に、私たちは最適な採用サポートを提供いたします。1975年に英国初の日系人材紹介会社としてロンドンで創業し、その後シンガポール、日本、マレーシア、インドネシア、タイ、中国の7カ国 (また2011 年には香港・韓国にも拠点を新設予定) でグローバル人材紹介会社として事業を拡大してきたジェイ エイ シーは、そのバックグラウンドから、海外文化への深い理解を持ち合わせています。グローバルに事業を展開する日系人材紹介会社のリーディングカンパニーとして、私たちは他に類のない人材ネットワークから、日本人の優秀なバイリンガル人 材や外国人のプロフェッショナル人材をご提供することが可能です。幅広い業種、職種においてのエキスパートである当社のネイティブあるいはバイリンガルコ ンサルタントが皆様のパートナーとなり、適材適所で人材のご紹介をいたします。ジェイ エイ シーが築いてきた特有の歴史、文化、そしてグ

ローバルマーケットでの強みを揺ぎない核として、日本マーケットで躍動する外資系企業のお客様のニーズにさら に的確にお答えするために、ジェイ エイ シー インターナショナルは誕生しました。私たちはアジアやヨーロッパのJAC Recruitment Group海外各社と緊密に連携を取り、お客様の真のニーズを把握した上で、最適なキャンディデイトをご紹介いたします。

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