

PR/118811 | Shop Supervisor

募集職種

人材紹介会社
ジェイ エイ シー リクルートメント イギリス

求人ID
1619276

業種
小売

雇用形態
正社員

勤務地
イギリス

給与
経験考慮の上、応相談

更新日
2026年10月27日 10:20

応募必要条件

職務経験
1年以上

キャリアレベル
中途経験者レベル

英語レベル
流暢レベル

日本語レベル
基礎会話レベル

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

Shop Supervisor

About the Position

We are seeking a proactive and motivated Shop Supervisor to help manage the day-to-day running of our store while ensuring customers receive outstanding service. This position is well suited to someone with a strong interest in retail, food, and Japanese culture, who enjoys leading a team and working in a dynamic environment.

As a Shop Supervisor, you will play a key role in supporting store success by coordinating daily operations, maintaining excellent presentation and service standards, and helping the team meet both sales and operational objectives.

Main Duties

- Provide a high standard of customer service and ensure every visitor enjoys a positive shopping experience.
- Lead, coach, and support team members, helping them achieve performance and customer service goals.

- Professionally manage customer enquiries, feedback, and complaints.
- Share product knowledge and encourage sales of Japanese food, beverages, and retail items.
- Represent the brand positively and consistently uphold service excellence.
- Assist with core store activities, including cash handling, opening and closing procedures, and stock management.
- Track inventory levels and ensure products are replenished efficiently.
- Monitor stock rotation and conduct routine date checks to maintain product freshness and quality.
- Ensure displays are visually appealing and merchandising standards are maintained.
- Contribute to promotional campaigns, seasonal events, and other sales-driving activities.
- Follow all food safety, hygiene, health, and safety policies.
- Keep both customer-facing and staff-only areas clean, tidy, and well maintained.
- Adhere to company procedures and safe manual handling practices.
- Promote strong communication and teamwork to maintain a positive workplace culture.

Candidate Requirements

We would like to hear from applicants who have:

- Previous experience in a supervisory capacity within retail, hospitality, or a food-related environment.
- A genuine commitment to delivering exceptional customer service.
- Excellent interpersonal and leadership abilities.
- The ability to remain organised and effective in a fast-moving workplace.
- Strong problem-solving and organisational skills.
- Knowledge of the Japanese language.
- An interest in, or understanding of, Japanese cuisine, products, and culture.

Preferred Qualifications

- Food Hygiene and Health & Safety certification or related knowledge.
- Experience with stock control processes and visual merchandising techniques.

Additional Details

- The role may involve working at the clients different locations required.
- Availability to work flexible shifts, including weekends and public holidays, is essential.
- Relevant training will be provided where needed.

Join our team and help bring authentic Japanese food, products, and cultural experiences to customers every day.

Salary

£27,000 - £29,000 per annum

Benefits

- Casual dress policy
- Company events
- Workplace pension scheme
- Free or discounted meals

- Employee discount programme
- Opportunities for salary increases

Experience

- At least one year of supervisory experience preferred

Language

- Japanese language skills preferred

Eligibility

- Right to work in the United Kingdom preferred

Location

- On-site role

We regret to inform applicants that only shortlisted candidates will be notified. Thank you for your understanding

#LI-JACUK #JG
Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: https://www.jac-recruitment.co.uk/privacy-policy
Terms and Conditions Link: https://www.jac-recruitment.co.uk/terms-of-use

会社説明