



Citrix & Remote Access Engineer

L3 Ops Engineer, Netscaler + VPN infra

募集職種

採用企業名

エイラシステム株式会社

求人ID

1618733

業種

ITコンサルティング

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合

外国人 半数

雇用形態

契約

勤務地

東京都 23区, 千代田区

給与

900万円 ~ 1100万円

更新日

2026年10月20日 19:13

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒 : 準学士号

現在のビザ

日本での就労許可が必要です

募集要項

Join a global infrastructure team responsible for secure remote access and virtual application delivery across a large enterprise environment.

The role has a strong focus on NetScaler and VPN technologies, working alongside global engineering teams to maintain, troubleshoot and improve business-critical remote access services.

Responsibilities

- Support and optimize NetScaler Gateway, authentication, load balancing and secure remote access services

- Investigate authentication, VPN, connectivity and application delivery issues
- Support Citrix Virtual Apps & Desktops and related infrastructure
- Perform root cause analysis and drive improvements to platform reliability
- Support security enhancements, upgrades and infrastructure changes
- Automate operational tasks using PowerShell
- Collaborate with global engineering, network, security and operations teams
- Participate in disaster recovery activities and on-call support

Required Skills

- Strong hands-on experience with NetScaler, including Gateway, AAA and secure remote access
- Good understanding of VPN, authentication and remote access technologies
- Experience supporting Citrix Virtual Apps & Desktops and related technologies
- Solid Windows infrastructure and general networking knowledge
- Strong troubleshooting skills across complex enterprise environments
- Experience with PowerShell or other scripting/automation tools
- Good English communication skills and the ability to work effectively with global teams

Other Skills (preferred / nice-to-have)

- Microsoft Always On VPN, per-app VPN, Intune or other endpoint and remote access technologies
- SAML, MFA and federated authentication
- Network traffic management and application delivery technologies
- Azure or Citrix Cloud
- Monitoring and performance analysis tools
- Experience in large-scale enterprise or financial services environments

What's on Offer

- Work with complex, enterprise-scale NetScaler, VPN and Citrix infrastructure
- Exposure to secure access, cloud and digital workplace initiatives
- Opportunity to deepen expertise across remote access, authentication and application delivery technologies
- Long-term project within a globally recognized organization

会社説明