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Citrix & Remote Access Engineer

L3 Ops Engineer, Netscaler + VPN infra

募集職種

採用企業名
エイラシステム株式会社

求人ID
1618733

業種
ITコンサルティング

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 半数

雇用形態
契約

勤務地
東京都 23区, 千代田区

給与
900万円 ~ 1100万円

更新日
2026年11月10日 00:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
無し

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可が必要です

募集要項

Join a global infrastructure team responsible for secure remote access and virtual application delivery across a large enterprise environment.

The role has a strong focus on NetScaler and VPN technologies, working alongside global engineering teams to maintain, troubleshoot and improve business-critical remote access services.

Responsibilities

- Support and optimize NetScaler Gateway, authentication, load balancing and secure remote access services

- Investigate authentication, VPN, connectivity and application delivery issues
- Support Citrix Virtual Apps & Desktops and related infrastructure
- Perform root cause analysis and drive improvements to platform reliability
- Support security enhancements, upgrades and infrastructure changes
- Automate operational tasks using PowerShell
- Collaborate with global engineering, network, security and operations teams
- Participate in disaster recovery activities and on-call support

Required Skills

- Strong hands-on experience with NetScaler, including Gateway, AAA and secure remote access
- Good understanding of VPN, authentication and remote access technologies
- Experience supporting Citrix Virtual Apps & Desktops and related technologies
- Solid Windows infrastructure and general networking knowledge
- Strong troubleshooting skills across complex enterprise environments
- Experience with PowerShell or other scripting/automation tools
- Good English communication skills and the ability to work effectively with global teams

Other Skills (preferred / nice-to-have)

- Microsoft Always On VPN, per-app VPN, Intune or other endpoint and remote access technologies
- SAML, MFA and federated authentication
- Network traffic management and application delivery technologies
- Azure or Citrix Cloud
- Monitoring and performance analysis tools
- Experience in large-scale enterprise or financial services environments

What's on Offer

- Work with complex, enterprise-scale NetScaler, VPN and Citrix infrastructure
- Exposure to secure access, cloud and digital workplace initiatives
- Opportunity to deepen expertise across remote access, authentication and application delivery technologies
- Long-term project within a globally recognized organization

会社説明