



PR/097760 | Executive / Senior Executive, General Insurance Claims

募集職種

人材紹介会社

ジェイエイシーリクルートメントシンガポール

求人ID

1618582

業種

銀行・信託銀行・信用金庫

雇用形態

正社員

勤務地

シンガポール

給与

経験考慮の上、応相談

更新日

2026年10月20日 10:29

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ネイティブレベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Executive / Senior Executive, General Insurance Claims About the Role

An established general insurer is seeking an **Executive / Senior Executive, General Insurance Claims** to join its Claims team. This role is responsible for managing and resolving claims across Fire & General Accident portfolios, ensuring timely, fair, and professional claim outcomes while delivering excellent service to policyholders and business partners.

Key Responsibilities

- Manage end-to-end handling of General Insurance claims, ensuring timely and accurate processing in accordance with company guidelines and industry best practices.
- Liaise with policyholders, brokers, investigators, surveyors, loss adjusters, legal representatives, third-party claimants, and other stakeholders throughout the claims process.
- Assess claims, determine appropriate reserves, and ensure reserve provisions are reviewed and updated promptly.
- Conduct investigations and reviews to facilitate fair and equitable claim settlements.
- Monitor claims files regularly to ensure proper documentation, compliance, and service standards are maintained.

- Identify and pursue recovery opportunities where applicable, and follow up on outstanding recoveries.
- Provide technical support and guidance to junior team members and administrative staff.
- Collaborate with underwriting teams by highlighting claim trends, policy wording issues, and risk improvement opportunities identified through claims handling.
- Attend client meetings, site visits, or discussions with external parties when required.
- Support departmental projects and undertake additional duties assigned by management.

Requirements

- Diploma or Degree in Insurance, Business, Law, or a related discipline.
- Professional insurance qualifications (e.g., ACII, AAI, CGI, HI or equivalent) will be advantageous.
- Minimum 2 years of claims handling experience within the general insurance industry.
- Experience in **Work Injury Compensation Act (WICA) claims** will be highly regarded.
- Strong understanding of insurance principles, policy coverage, and claims procedures.
- Excellent communication and stakeholder management skills.
- Able to manage multiple priorities in a fast-paced environment.
- Team-oriented, customer-focused, detail-conscious, and proactive in problem-solving.
- Eager to learn and develop professionally within the insurance industry.

What's on Offer

- Opportunity to join a well-established insurer with a strong market presence.
- Exposure to a broad range of General Insurance claims.
- Collaborative team environment with opportunities for career development and professional growth.
- Competitive remuneration and benefits package.

Location: Singapore

Employment Type: Permanent, Full-Time

Seniority: Executive / Senior Executive Level

#LI-JACSG

#countrysingapore

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会社説明