English Speaking 18M JPY Tech AI Product Manager

> **Osaka or Tokyo English Speaking only**

募集職種

人材紹介会社
株式会社PROGRE

採用企業名
AI SaaS company building conversational AI solutions

求人ID
1618322

業種
インターネット・Webサービス

会社の種類
中小企業 (従業員300名以下)

外国人の割合
外国人 少数

雇用形態
正社員

勤務地
東京都 23区, 港区

給与
1100万円 ~ 1800万円

勤務時間
Flexible working hours with core time from 10:00–16:00

休日・休暇
土日祝日、年末年始および会社指定日

更新日
2026年11月14日 08:00

応募必要条件

職務経験
6年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル (英語使用比率: 75%程度)

日本語レベル
基礎会話レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

You will lead the development of advanced AI voice capabilities, including call automation, Answering Machine Detection

You will lead the development of advanced AI voice capabilities, including call automation, Answering Machine Detection (AMD), and real-time conversational experiences. You will work closely with an English-first global engineering team and collaborate across Product, Engineering, Design, Customer Success, and Sales to deliver AI-powered voice solutions for enterprise customers.

What You'll Do

- Drive key initiatives for Mico Voice AI, including call functionality improvements, AMD, and automation features.
- Own the product lifecycle from problem discovery and feature planning through requirements definition, specification writing, development, and release.
- Translate enterprise customer needs into scalable product capabilities rather than one-off solutions.
- Work with global engineering teams in English to define technical specifications, assess feasibility, and prioritize roadmap initiatives.
- Create product requirement documents (PRDs) and detailed specifications; manage the product backlog and sprint execution.
- Prioritize investments by balancing customer impact, engineering feasibility, cost, and strategic value.
- Analyze conversation quality and identify opportunities to improve AI voice interactions.
- Improve real-time voice experiences by considering latency, turn-taking, barge-in handling, silence detection, and conversational flow.
- Evaluate build-versus-buy options for external vendors and internal development.
- Align product strategy with business objectives in partnership with Engineering, Design, QA, Sales, and Customer Success.

スキル・資格

Required Qualifications

- At least 3 years of Product Management and/or Project Management experience.
- Experience developing or managing products in at least one of these areas: Generative AI, Voice AI, IVR, or chatbots (including text-based web chatbots).
- A solid understanding of the fundamentals and practical limitations of relevant AI technologies.
- Ability to discuss technical specifications and implementation feasibility with engineers.
- Business-level English proficiency.

Preferred Qualifications

- Business-level Japanese communication skills and experience engaging with customers in Japanese.
- Experience developing Generative AI, Voice AI, IVR, or voicebot products.
- Knowledge of telephony systems, including SIP, carrier infrastructure, call routing, transfer protocols, and voicemail detection.
- Practical understanding of voice UX principles, including latency, endpoint detection, barge-in behavior, silence thresholds, and turn-taking.
- Experience with AI quality assurance and evaluation, such as conversation test design, hallucination measurement, or evaluation criteria.
- Experience in contact centers or BPO operations, with an understanding of high-volume calling workflows and automation opportunities.
- Knowledge of the Japanese enterprise SaaS market, particularly HR, insurance, or customer support.
- Experience investigating system behavior and conducting initial troubleshooting and root-cause analysis.

会社説明