



UX Researcher

募集職種

人材紹介会社
株式会社 JAC International

採用企業名
Leading automotive manufacturer

求人ID
1617219

業種
その他

雇用形態
正社員

勤務地
東京都 23区

給与
400万円 ~ 750万円

更新日
2026年10月15日 15:18

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
大学卒：学士号

現在のビザ
日本での就労許可が必要です

募集要項

This role offers the opportunity to shape connected services used by customers around the world through user-centered research, service design, and cross-functional collaboration. Working with global stakeholders across product planning, engineering, and marketing, you will help define future customer experiences and contribute to the development of innovative digital services.

Job Description

Design and execute user research activities, including interviews, behavioral observation, and other qualitative and quantitative research methods.

Identify user needs, pain points, and opportunities, translating insights into service concepts and experience improvements.

Develop customer journeys, experience models, service visions, and service requirements for new and existing offerings. Plan and conduct user testing using prototypes and other validation methods, providing actionable recommendations for service enhancements.

Design and facilitate workshops involving stakeholders from multiple departments to align objectives and drive decision-making.

Prepare reports, communicate findings, and present recommendations to stakeholders across the organization.

Collaborate closely with planning, marketing, engineering, and other teams to support the development and evolution of connected services.

Employee Benefits:

Flexible work arrangements, including remote work options.

Open and collaborative work environment with a flexible dress code.

Opportunities to participate in design and research events to stay current with emerging methodologies and technologies.

Exposure to global projects and collaboration with international teams and customers.

Broad project involvement across multiple business functions, providing opportunities to expand expertise beyond a single domain.

Career development opportunities in service design, UX research, leadership, and management pathways within the organization.

スキル・資格

At least three years of experience in service design, UX design, user research, or a related field.

Experience deriving actionable insights from qualitative and quantitative research and applying them to service improvements or new service concepts.

Experience designing end-to-end service experiences, including customer journey mapping.

Experience planning and facilitating workshops.

Experience participating in web or mobile application development projects and understanding of software development processes.

Ability to communicate effectively with diverse stakeholders and cross-functional teams.

English proficiency equivalent to TOEIC 600 or above.

Strong problem-solving skills and the ability to independently drive initiatives forward.

会社説明

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We provide specialized proactive recruitment support to multinational clients who are setting up new operations or are expanding existing business and seeking further growth in the Japanese market. As the first Japanese recruitment company to set up operations in the UK in 1975, understanding foreign cultures is second nature to us. With our extensive global network and historically leading position as recruitment consultancy to Japanese corporations, we have access to an unrivaled pool of bilingual Japanese and foreign professionals. Our professional consultants are experts in a range of industries and functions and all have extensive multicultural experience. Based on JAC's unique history, culture and market strength, JAC International was founded to provide dedicated support to our multinational corporate clients in Japan.

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