

PR/090158 | Field Service Engineer (SMT / Reflow)

募集職種

人材紹介会社
ジェイ エイ シー リクルートメント コリア

求人ID
1616149

業種
その他（メーカー）

雇用形態
正社員

勤務地
韓国

給与
経験考慮の上、応相談

更新日
2026年11月03日 13:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
無し

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

Field Service Engineer (SMT / Reflow)
Location: Suwon, South Korea (Frequent travel required)

A global industrial equipment company is seeking a **Senior Field Service Engineer** to support customers within Korea. The role involves installation, maintenance, troubleshooting, and technical support for SMT / reflow systems at customer sites.

Key Responsibilities

- Install, commission, and maintain industrial equipment (SMT / reflow systems) at customer sites
- Perform troubleshooting, repairs, and preventive maintenance to ensure optimal equipment performance
- Diagnose technical issues and provide effective system-level solutions

- Deliver on-site training to customers on equipment operation and maintenance
- Maintain strong relationships with customers and ensure high service quality
- Manage customer expectations by communicating service activities and follow-up plans
- Prepare and submit field service reports, technical documentation, and regular updates
- Maintain spare parts, tools, and service inventory
- Ensure compliance with quality standards, safety regulations, and company policies
- Support the sales team by identifying service contract opportunities and customer needs

Experience

- Minimum **5 years of experience in the SMT industry**
- Experience in installation, maintenance, and troubleshooting of industrial equipment (preferably SMT / reflow systems)
- Experience in semiconductor or machinery-related industries is a strong plus
- Ability to perform system-level diagnostics and troubleshooting

Education

- Bachelor's or Master's degree in:
  - Mechanical Engineering
  - Electrical Engineering
  - or related technical field
- Equivalent hands-on experience may be considered

Skills & Qualifications

- Strong technical understanding of equipment systems (PLC, HMI, MES preferred)
- Good communication skills with strong customer orientation
- Analytical problem-solving mindset and ability to work independently
- Good command of **English (reading, writing, speaking)**
- Electrical/maintenance-related certifications (e.g., Electrician License in Korea) preferred

Contact

Jason Lee - Associate Director

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Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明