

PR/148217 | Customer Service Executive

募集職種

人材紹介会社
ジェイ エイ シー リクルートメント マレーシア

求人ID
1616120

業種
その他（メーカー）

雇用形態
正社員

勤務地
マレーシア

給与
経験考慮の上、応相談

更新日
2026年11月03日 12:00

応募必要条件

職務経験
1年以上

キャリアレベル
中途経験者レベル

英語レベル
流暢レベル

日本語レベル
無し

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

JOB RESPONSIBILITIES

- Location: Tampoi, Johor
- Industry: Manufacturing (5 days/week)
- Communicate with customers and understand their needs and identify sales opportunities / develop potential customers and follow up on leads
- Create and manage customers account.
- Work collaboratively with internal and external stakeholders to provide customers with quality services
- Maintain a high degree of professionalism with customers to establish and create a good customer experience.
- Manage customer database and prepare costing / analysis reports
- Manage customer complaints, provide appropriate solutions and follow-up to ensure resolution.
- Support office administration and other tasks as assigned by the supervisor.

JOB REQUIREMENTS

- Degree/Diploma in Business Studies, Marketing, or any related field.
- 2-3 years experience in manufacturing industry.
- Good communication and interpersonal skills.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明