

PR/124027 | Commercial Technology Specialist

募集職種

人材紹介会社
ジェイ エイ シー リクルートメント インドネシア

求人ID
1616047

業種
ITコンサルティング

雇用形態
正社員

勤務地
インドネシア

給与
経験考慮の上、応相談

更新日
2026年11月03日 11:00

応募必要条件

職務経験
1年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
無し

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

A rapidly growing global travel technology company is expanding its technology team and offering an exciting opportunity to work across the Asia-Pacific region. This **Jakarta-based** role is ideal for individuals who are passionate about technology, client solutions, and system integration within the travel industry.

As a **Commercial Technology Specialist**, you will play a critical role in ensuring seamless system connectivity and delivering technical excellence to clients and partners

Key Responsibilities

- Serve as a **Subject Matter Expert (SME)** for system functionality and API integrations
- Monitor, maintain, and optimize API connectivity with partners and clients to ensure system reliability and performance
- Provide **hands-on technical support** across multiple communication channels (e.g., email, chat, calls)
- Troubleshoot technical issues and deliver timely, effective resolutions

- Collaborate cross-functionally with internal teams to improve system functionality and client experience

Requirements

- Minimum **2 years of experience** in IT Support or Application Support roles
- Prior experience in the **travel or hospitality industry** is an added advantage
- Solid understanding of **API technologies** (XML, SOAP, REST, or similar)
- Proficiency in **SQL queries** and database concepts
- Willingness to work on a **rotational shift schedule**
- Strong command of **English**, both written and verbal
- **Fresh graduates** with relevant technical background or internship experience are encouraged to apply

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明