



## PR/124027 | Commercial Technology Specialist

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメントインドネシア

#### 求人ID

1616047

#### 業種

ITコンサルティング

#### 雇用形態

正社員

#### 勤務地

インドネシア

#### 給与

経験考慮の上、応相談

#### 更新日

2026年10月06日 10:29

### 応募必要条件

#### 職務経験

1年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

無し

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

A rapidly growing global travel technology company is expanding its technology team and offering an exciting opportunity to work across the Asia-Pacific region. This **Jakarta-based** role is ideal for individuals who are passionate about technology, client solutions, and system integration within the travel industry.

As a **Commercial Technology Specialist**, you will play a critical role in ensuring seamless system connectivity and delivering technical excellence to clients and partners

#### Key Responsibilities

- Serve as a **Subject Matter Expert (SME)** for system functionality and API integrations
- Monitor, maintain, and optimize API connectivity with partners and clients to ensure system reliability and performance
- Provide **hands-on technical support** across multiple communication channels (e.g., email, chat, calls)
- Troubleshoot technical issues and deliver timely, effective resolutions

- Collaborate cross-functionally with internal teams to improve system functionality and client experience

#### Requirements

- Minimum **2 years of experience** in IT Support or Application Support roles
- Prior experience in the **travel or hospitality industry** is an added advantage
- Solid understanding of **API technologies** (XML, SOAP, REST, or similar)
- Proficiency in **SQL queries** and database concepts
- Willingness to work on a **rotational shift schedule**
- Strong command of **English**, both written and verbal
- **Fresh graduates** with relevant technical background or internship experience are encouraged to apply

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会社説明