Field Service Engineer (H)

募集職種

人材紹介会社
ＩＺＵＭＩ ＮＥＴＷＯＲＫ

求人ID
1615903

業種
電気・電子・半導体

雇用形態
正社員

勤務地
北海道, 千歳市

給与
450万円 ~ 550万円

更新日
2026年11月13日 08:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

Field service engineer role.

For the first 6 months, the candidate will be trained in one of the following location: Kumamoto, Yamanashi, Miyagi, Iwate prefecture. then go back to Chitose, Hokkaido.

The candidate must have some experience in large machine maintenance , installation and trouble shooting as a field engineer , ideally 5 years, but open for 3yrs.

Location: Chitose city, Hokkaido, Japan

Language: Japanese N2 or N3 level (Must), English (intermediate-business level)

Key Responsibilities

- Perform on-site installation, servicing, modification, and repair of semiconductor manufacturing equipment
- Conduct diagnostics, troubleshooting, preventive maintenance, and system repairs
- Maintain accurate service records and technical reports
- Coordinate with team members, supervisors, and customers to minimize equipment downtime
- Order, replace, and install equipment parts as needed

- Respond to emergency service calls and work flexible shifts, including weekends when required
- Provide operational and maintenance training to customer technicians
- Execute equipment upgrades and modifications as necessary
- Stay updated on tools and equipment through training, manuals, and technical resources
- Follow standard procedures to analyze issues and implement effective solutions
- Ensure proper use, maintenance, and security of company assets (e.g., tools, vehicles)
- Maintain professional conduct and compliance with on-site standards and policies
- Communicate effectively with customers to understand needs and resolve issues
- Build strong working relationships with internal teams and external stakeholders
- Collaborate in a team-oriented environment to ensure high customer satisfaction
- Adhere strictly to workplace safety standards and practices
- Handle engineering change requests (ECO) efficiently and maintain composure under pressure
- Perform additional duties as assigned
- Maintain confidentiality of company and customer information

スキル・資格

Qualifications & Skills

- Bachelor’s degree in Engineering or related field
- Basic understanding of the semiconductor industry
- Ability to read and interpret technical drawings, mechanical diagrams, and electrical schematics
- Knowledge of gas systems used in semiconductor processes is a plus
- Strong troubleshooting and problem-solving skills
- Ability to follow detailed instructions in English accurately and consistently
- Good communication and interpersonal skills
- Team-oriented with the ability to collaborate effectively
- Willingness to work overtime and flexible schedules when required
- Cleanroom training and basic industry safety knowledge (preferred or to be acquired)
- High level of professionalism, reliability, and adaptability

会社説明