【CSマネージャー】半導体業界（韓国語が活かせる/即戦力募集）

募集職種

人材紹介会社
リーラコーエン ベトナム

求人ID
1615783

業種
電気・電子・半導体

雇用形態
正社員

勤務地
ベトナム, Thai Nguyen

給与
750万円 ~ 1300万円

勤務時間
8:00 - 17:00

休日・休暇
・土曜日　日曜日　祝日

更新日
2026年10月20日 00:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
無し

その他言語
韓国語 - ネイティブレベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

The company is an optical equipment manufacturer with a world-class market share in specialized industrial lamps, ultraviolet light sources, semiconductor exposure systems, and related technologies. Due to the expansion of production lines among major clients, particularly leading Korean manufacturers, the company is seeking a Customer Support Manager to lead the customer support and field engineering teams. This position offers an excellent opportunity to leverage your high level of technical expertise and strong customer management skills to contribute to the growth of the Vietnam operation and enhance customer satisfaction.

[Responsibilities]
・Provide technical support for semiconductor and printed circuit board (PCB) exposure systems, including installation, commissioning, maintenance, and troubleshooting
・Handle complaints from major clients, primarily Korean companies, and provide hands-on on-site support and rapid problem resolution in the event of complex technical issues
・Manage sales targets, costs, profits, and the inventory and logistics of spare parts and consumables within the Customer Support department
・Manage, evaluate, develop the skills of, and schedule the local engineering team
・Report performance and progress to the Japanese headquarters and regional headquarters in Asia, including Singapore,

while maintaining close communication and information sharing
・Build strong relationships of trust with customers and support the planning and execution of local service initiatives based on customer needs
・Respond promptly on-site to emergency technical issues and provide appropriate instructions and guidance to the team
・Perform other related duties as assigned

[Position Highlights]
・An exceptionally rewarding opportunity to work globally in the cutting-edge semiconductor and PCB exposure equipment industry, fully utilizing both Korean and English language skills
・An ideal environment for maximizing your market value as a hands-on manager, allowing you to take on managerial responsibilities while remaining directly involved in technical field operations

【Benefits】
・Insurance: Social insurance, workers' compensation, and accident insurance based on Vietnamese law.
・Performance bonus.
・Paid leave.
・Birthday leave.
・Medical checkups.
・Pay raise.
・Visa application support.
・Commuting allowance.
・Mobile phone allowance.
・Overseas business trip allowance.

スキル・資格

【MUST】
・At least 5 years of work experience as a field engineer or service engineer in the semiconductor equipment industry
・At least 3 years of management or leadership experience in a team or department
・Someone who can do machine installation and repairs alone in a factory or in a cleanroom.
・Active mindset to work on-site by yourself, not just do management tasks
・Korean: Native level
・English: Upper-intermediate level

【Prefer】
・Japanese speaker
・Someone who has experience working as a supplier
・Knowledge of Digital Lithography Technology (DLT) equipment, Direct Imaging (DI) exposure equipment, and Stepper exposure equipment

会社説明