



Understanding People

Housekeeping Manager / ハウスキーピングマネージャー

Luxury hotel | 10 days off per month

募集職種

人材紹介会社
スペシャライズドグループ株式会社

求人ID
1614774

業種
ホテル

雇用形態
正社員

勤務地
北海道

給与
経験考慮の上、応相談

更新日
2026年10月01日 15:56

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

Housekeeping Manager ハウスキーピングマネージャー | Team Leadership - Transportation allowance, Paid leave

Overview

Our client is seeking a Housekeeping Manager to lead the housekeeping and laundry teams at a luxury international hotel in Central Sapporo city. This role offers the opportunity to enhance service quality and operational efficiency while managing a diverse team in a prestigious hospitality setting. Benefits include 10 days off per month, birthday leave, full social insurance, transportation allowance, and employee discounts on hotel stays and dining.

Key Responsibilities:

- Lead and manage housekeeping and laundry teams including outsourced staff
- Oversee quality control of guest rooms, suites, public areas, and linen
- Manage departmental budgeting and control housekeeping and laundry inventory
- Coach and develop team members to improve performance and service quality
- Ensure compliance with safety, hygiene, and hotel regulatory standards
- Respond promptly to guest requests, special requirements, and complaints
- Plan and support execution of deep-cleaning and special housekeeping projects
- Drive initiatives to improve operational efficiency and productivity
- Collaborate with other hotel departments to enhance overall guest experience
- Manage housekeeping operations during peak and busy periods
- Implement training programs to uphold luxury service standards

Requirements:

- 5+ years experience in hotel housekeeping management
- Proven leadership in managing diverse housekeeping teams
- Knowledge of hotel safety, hygiene, and regulatory standards
- Experience managing housekeeping and laundry inventory and budgeting
- Strong guest service orientation with complaint resolution skills
- Familiarity with luxury hotel housekeeping quality standards
- Ability to plan and execute deep-cleaning and special projects
- Experience collaborating with other hotel departments
- Proficiency in Japanese and English communication
- Skills in operational efficiency and productivity improvement

Benefits:

- 10 days off per month
- Birthday leave
- Annual paid leave
- Full social insurance coverage
- Transportation allowance

会社説明