

Microsoft Teams Enterprise Voice Engineer 独占求人

募集職種

人材紹介会社
株式会社ネックサス

求人ID
1614407

業種
ITコンサルティング

雇用形態
契約

勤務地
東京都 23区

給与
経験考慮の上、応相談

更新日
2026年11月06日 00:00

応募必要条件

職務経験
6年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

Job Responsibilities:

- Responsible for migrating the user base from OnPrem to MS Teams and Tenant to Tenant Migrations.
- Excellent troubleshooting skills to resolve Level 3 Incidents with probable solutions.
- Upgrading, installing, configuring, designing, and migrating Voice from PBX to MS Teams
- Experience and knowledge of MS Teams Direct Routing for Enterprise Voice
- Experience in Skype/Teams Enterprise Voice troubleshooting (Gateways, SBAs, and complex issues)
- Experience in configuring and troubleshooting Dial Plans, Normalization Rules, routes, PSTN Usage, and Voice Policy
- Knowledge of Call Quality Dashboard Reporting and Management
- Overview of integrating Video endpoints, Teams meeting rooms & Collaboration Bars configurations.
- Understanding of response groups, Call queue, Auto Attendant, Dial by Extension, workflows, call routing methods.
- Experience in Planning, designing, deploying, and configuring SFB and Microsoft Teams
- Knowledge of deploying Remote Sites with Enterprise Voice
- Perform preventative maintenance to resolve problems or identify resolution to appropriate vendor or manufacturer.
- Coordinate with Customer staff to determine AV/V and basic infrastructure requirements for any new conference room or media design.
- Willing to take initiative and Automation for improving efficiency & productivity, able to work in a fast-paced environment with the ability to adapt to frequent changes and deliver the solution.

- MS Teams expert who can conduct “as Is” studies of existing requirements, design future state solutions, and help to transform the UCC solution around the MS Teams and Skype environment.
- Implementation & support experience specifically in O365, MS Teams, Skype for Business, Enterprise Voice, Conferencing solution & ability to interact with the client to understand business requirements, which will be both functional and technical.
- A Microsoft Teams expert who can design, deploy, migrate & operate the MS Teams environment, including support to other towers of voice-enabled collaboration technologies.

スキル・資格

What are we looking for:

- 5 to 07 years’ experience with Skype and Microsoft Teams with Enterprise Voice is a must.
- Experience with AudioCodes/Sonus Gateways/Downstream SBCs
- Knowledge of bandwidth planning, optimal conferencing traffic, capacity, QOS.
- Knowledge of Enterprise Voice features: Call Admission Control, Call Park, Media Bypass, and Auto Attendant, etc.
- SIP, SIP Trunk integration, defining outbound translation rules, inbound dial plan, SIP Call flow concepts, knowledge of call methods.
- Good knowledge of Active Directory & Domain Services, Certificate Authority
- 5-6 plus years’ experience with Skype and Microsoft Teams with Enterprise Voice is a must
- Strong knowledge of RFI, RFP, and Solution Response related to MS Teams.

会社説明