

**【Tokyo/Osaka】 Datacenter Engineer****International Environment/Good Salary****募集職種****採用企業名**

Hemmersbach Holding GmbH

求人ID

1614302

業種

ソフトウェア

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

雇用形態

正社員

勤務地

東京都 23区

給与

750万円 ~ 850万円

勤務時間

9:00~18:00 (8 hours with 1 hour break)

休日・休暇

In accordance with company regulations

更新日

2026年10月02日 13:40

応募必要条件**職務経験**

1年以上

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

高等学校卒

現在のビザ

日本での就労許可が必要です

募集要項**《Job Description & Position Highlights》**

- Provide on-site hardware troubleshooting, part replacement, and field support at customer sites and data centers
- Solve technical issues in a global environment while collaborating closely with remote support teams in English
- Enjoy a dynamic work style with business travel and on-call support, based in Osaka
- Full-time position offering ¥7.5M–¥8.5M annual salary and 120+ days of annual leave

【Job Responsibilities】

- Hardware Break & Fix at customer and data centre locations
- Onsite diagnostics and ability to replace parts at the direction and coordination of a remote support team
- Provide day-to-day support at customer locations within the assigned geographical region—Tokyo/Osaka and bordering prefectures (see coverage region above)
- Support customers on technical problems they have with their technical equipment
- Accurate and timely updates in the dispatch system (Fieldcode) – dispatch acknowledgement, on-arrival confirmation and detailed closure notes

【Employment Type】

Permanent employee (Full-time)

【Salary】

JPY 7.5 million to 8.5 million/year

【Working Hours】

9:00~18:00 (8 hours with 1 hour break)

*On-call work will be required, including bank holidays and outside standard business hours

【Work Location】

Osaka

*This is a field support position, candidate must be willing to travel to customer locations, including overnight travel where required

【Holidays & Leave】

- 120+ days per year

【Benefits & Welfare】

In accordance with company regulations

スキル・資格**【Requirements】**

- Hardware Break & Fix at customer and data centre locations
- Excellent time management skill
- N2 Japanese language at least is required for all onsite and end-customer communication
- English language (spoken and written) required for coordination with the remote support team and for use of global ticketing and dispatch tools
- This is a field support position, candidate must be willing to travel to customer locations, including overnight travel where required

会社説明