



PR/120448 | Vacation Ownership Advisor

募集職種

人材紹介会社

ジェイエイシーリクルートメント タイランド

求人ID

1614269

業種

ビジネスコンサルティング

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2026年09月22日 10:42

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Customer Support Specialist

Location: Bangkok

Open to Expat Native speaker Indonesian or Mandarin or Cantonese or Korean

About the Role

We're looking for a customer-focused professional to help vacation ownership members make the most of their travel experiences. You'll support customers with reservations, account management, and general inquiries while delivering exceptional service in a fast-paced, international environment.

Key Responsibilities

- Assist members with resort and hotel reservations, vacation planning, and travel-related inquiries.
- Provide guidance on membership benefits, ownership privileges, and points usage.

- Manage ownership records and maintain accurate account information.
- Process maintenance fee payments and support account-related transactions.
- Respond to customer inquiries professionally via phone and email.
- Assist with loan account information and payment-related questions.
- Investigate and resolve customer concerns in a timely and customer-focused manner.
- Collaborate with internal teams to ensure a seamless customer experience.
- Deliver high-quality service while meeting established service standards and performance goals.

What We're Looking For

Required Qualifications

- Business-level English communication skills, both spoken and written.
- Minimum 5 years of professional work experience.
- Experience in hospitality, travel, airline, customer service, guest services, or contact center environments.
- Strong customer service mindset and passion for helping people.
- Excellent communication, interpersonal, and problem-solving skills.
- Ability to multitask and manage a variety of customer requests with accuracy and attention to detail.
- English language and additional language either Indonesian or Mandarin or Cantonese or Korean speaker

Interested applicants, please click **APPLY NOW**. Only shortlisted candidates will be contacted due to the high volume of applications.

Thank you for your understanding.

#LI-JACTH

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会社説明