

PR/110793 | Senior Service Engineer (Robotics)

募集職種

人材紹介会社
ジェイ エイ シー リクルートメント インド

求人ID
1614201

業種
その他（メーカー）

雇用形態
正社員

勤務地
インド

給与
経験考慮の上、応相談

更新日
2026年11月03日 05:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
無し

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

Key Responsibilities

- Install, commission, maintain, and troubleshoot semiconductor equipment at customer sites.
- Perform preventive and corrective maintenance activities to ensure optimal machine performance and reliability.
- Diagnose equipment failures, conduct root cause analysis, and implement effective corrective actions to minimize downtime.
- Provide prompt onsite technical support and ensure maximum equipment uptime and customer satisfaction.
- Collaborate with customers, Area Managers, and internal support teams to resolve technical issues efficiently.
- Monitor equipment performance and recommend improvements to enhance productivity, reliability, and operational efficiency.
- Maintain accurate service records, maintenance logs, technical reports, and related documentation.

- Support customer training programs on equipment operation, maintenance, and best practices.
- Ensure adherence to company safety policies, quality standards, and customer-specific protocols.
- Develop and maintain strong customer relationships through professional communication and proactive service support.
- Escalate critical technical issues when necessary and work closely with regional and global support teams to drive timely resolution.

Required Skills & Competencies

- Strong troubleshooting, diagnostic, and fault-finding capabilities.
- Ability to read and interpret electrical schematics, mechanical drawings, and technical documentation.
- Excellent analytical thinking and problem-solving skills.
- Strong customer service, stakeholder management, and relationship-building abilities.
- Capable of working independently with minimal supervision while managing multiple priorities.
- Effective communication, coordination, and interpersonal skills.
- Proficiency in preparing technical reports and maintaining service documentation.

Additional Requirements

- Willingness to travel extensively across India for installation, commissioning, maintenance, and customer support activities.
- Ability to work in customer-facing environments while maintaining a high level of professionalism and service quality.
- Prior experience in semiconductor equipment, industrial machinery, automation systems, or related technical service environments will be an advantage.

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会社説明