EIRE
www.eiresystems.com

IT-Facilities Support Engineer (Data Center Infra & Office)

DC & Workplace Support for Global Bank

募集職種

採用企業名
エイラシステム株式会社

求人ID
1612625

業種
銀行・信託銀行・信用金庫

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 半数

雇用形態
契約

勤務地
東京都 23区

給与
経験考慮の上、応相談

更新日
2026年11月13日 01:00

応募必要条件

職務経験
1年以上

キャリアレベル
中途経験者レベル

英語レベル
流暢レベル

日本語レベル
日常会話レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

EIRE Systems is looking to hire a hands-on IT/Facilities Support Engineer to deliver Data Center field-work and End-User hardware services for our client, a large global financial institution. This role is a great fit for IT engineers looking to broaden their experience across enterprise infrastructure, including data center operations, network cabling and infrastructure, and corporate workplace technology, including hardware setups and IT-facilities operations support.

Location:
The primary work location will be our client's head office in Minato-ku, Tokyo. Travel to several off-site data centers in the Tokyo/Kanto area will be required on a regular basis.

Tasks and Responsibilities:
Datacenter & IT Facilities Support: (60% - 70%)

- Perform physical activities within data centers: equipment rack mounting, cable patching, inspection and replacement of cables and SFP modules.
- Incident support and troubleshooting of network, cabling and hardware issues.
- Site Audits: Conduct audits that require interaction and coordination with building management and vendors
- Includes site visits to company-managed data center locations in the Tokyo area.

Office Workstation Moves: (10% - 20%)

- Typical user relocation activities involve moving and reconfiguring multiple workstations.
- Tasks require physical effort and manual dexterity, including the removal and installation of monitor arms and mounting hardware.
- Occasional small-scale projects involve replacing multiple large monitors across the office.

PC / Laptop Rebuilds: (10% - 20%)

- Prepare devices for redeployment by wiping, rebuilding, and returning PCs and laptops to inventory stock after employee departures.
- Includes associated asset and inventory management activities.

Other responsibilities, such as Office Conference Room AV hardware maintenance and troubleshooting may be required.

スキル・資格

- Practical experience supporting server, storage, and network infrastructure in data center or server room environments, including rack installation, cabling and patching, hardware break-fix, troubleshooting, and connectivity monitoring etc.
- Experience performing workplace IT hardware setups and deployment (IMAC - installs, moves, add, changes) activities for computers, multi-monitor setups, docking stations, etc.
- Familiarity with asset management, inventory control, and hardware lifecycle processes.
- Ability and willingness to perform physical tasks, including lifting heavy IT equipment.

Language Requirements:

- Excellent speaking and written English skills are a must.
- Business-level Japanese communication skills preferred.

会社説明