



タイの求人なら

JAC Recruitment Thailand

PR/120344 | Senior Inside Sales & Customer Services - Logigtics

募集職種

人材紹介会社
ジェイ エイ シー リクルートメント タイランド

求人ID
1611370

業種
物流・倉庫

雇用形態
正社員

勤務地
タイ

給与
経験考慮の上、応相談

更新日
2026年09月08日 10:38

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
流暢

日本語レベル
無し

最終学歴
短大卒：準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

Position: Senior Inside Sales & Customer Service - Logistics & Freight Forwarding

Location: Suan Luang, Bangkok

Key Responsibilities

- Supervise daily Customer Service operations for Air, Sea, Import, Export, Cross Border, and domestic transportation.
- Manage Key Account customers and handle escalated operational issues and customer complaints.
- Coordinate with customers, overseas agents, and internal departments to ensure smooth shipment execution.
- Monitor shipment status, service quality, team workload, and operational KPIs.
- Review quotations, shipment costs, billing documents, and related logistics documentation.

- Coach and develop Customer Service team members to improve performance and service standards.
- Analyze operational issues and drive process improvements.
- Support management in planning, reporting, budgeting, and departmental projects.

Qualifications

- Bachelor's degree in Logistics, International Business, Business Administration, or a related field.
- 2-5 years of experience in Freight Forwarding, Customer Service, Import/Export, or Logistics Operations.
- Good understanding of Air Freight and Sea Freight Import/Export procedures and documentation.
- Experience in managing key customers, handling complex shipments, and resolving service issues.
- Leadership or team management experience is an advantage.
- Good communication skills in English, both written and spoken.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明