

PR/097612 | Technical Governance Manager (Data Centre)

募集職種

人材紹介会社
ジェイ エイ シー リクルートメント シンガポール

求人ID
1611353

業種
ITコンサルティング

雇用形態
正社員

勤務地
シンガポール

給与
経験考慮の上、応相談

更新日
2026年11月03日 14:00

応募必要条件

職務経験
6年以上

キャリアレベル
中途経験者レベル

英語レベル
流暢レベル

日本語レベル
無し

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

About the Role
We are seeking an experienced **Manager, Service Assurance** to drive operational governance, audit, and process excellence across regional data centre operations. This role is ideal for a professional with a strong background in IT operations, service assurance, audit, and process governance who is passionate about improving operational quality and ensuring consistent standards across multiple locations.

Working closely with regional stakeholders, you will lead operational reviews, assess compliance with established processes, identify improvement opportunities, and help strengthen governance frameworks across the organization.

Key ResponsibilitiesAudit & Compliance

- Lead and execute independent audits of operational processes and controls.
- Assess compliance with operating procedures, governance standards, and service management practices.
- Identify process gaps, risks, and areas of non-compliance.
- Prepare audit findings and recommendations for senior stakeholders.

Process Governance & Service Assurance

- Develop and maintain operational governance frameworks.
- Drive process standardization and consistency across regional teams.
- Establish and enhance policies, procedures, and operational controls.
- Promote best practices and operational excellence initiatives.

Continuous Improvement

- Review existing workflows and identify opportunities for optimization.
- Implement process improvement initiatives that enhance efficiency and service quality.
- Foster a culture of continuous improvement and operational discipline.

Stakeholder Management

- Partner with operations, audit, and leadership teams across the region.
- Support cross-functional initiatives and governance programs.
- Provide guidance on operational standards, controls, and compliance requirements.

IT Service Management

- Ensure effective adoption of ITIL-based processes, including:
  - Incident Management
  - Change Management
  - Problem Management
- Monitor process effectiveness and service performance against agreed standards.

Requirements

- 6+ years of experience in one or more of the following areas:
  - Data Centre Operations
  - IT Operations
  - IT Audit
  - Service Assurance
  - Process Governance
- Proven ability to independently conduct audits, reviews, and operational assessments.
- Strong knowledge of ITIL processes, audit methodologies, governance, and compliance practices.
- Experience driving process improvement, operational excellence, or quality initiatives.
- Excellent communication and stakeholder management skills.
- Strong analytical mindset with exceptional attention to detail.
- Ability to work independently within a lean and collaborative team environment.

Nice to Have

- Experience with Lean, Six Sigma, or other process improvement methodologies.
- Exposure to regional or multinational operations environments.
- Additional language skills such as Japanese, Korean, or Bahasa.

What You'll Gain

- Opportunity to influence operational governance and best practices across a regional footprint.
- Exposure to senior leadership and cross-functional stakeholders.
- A role focused on strategic process improvement, audit, and operational excellence.

- Hybrid work arrangement and regional project exposure.

Interested applicants are invited to submit their updated resume for consideration.

Jaspreet Kaur Sran (R22109724)

JAC Recruitment Pte. Ltd. (90C3026)

#LI-JACSG

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会社説明