

PR/090135 | Field Service Engineer

募集職種

人材紹介会社
ジェイ エイ シー リクルートメント コリア

求人ID
1609980

業種
電気・電子・半導体

雇用形態
正社員

勤務地
イギリス

給与
経験考慮の上、応相談

更新日
2026年10月27日 18:00

応募必要条件

職務経験
6年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
無し

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

Field Service Engineer

The Company ia leading company in advanced semiconductor test solutions. We work with major customers worldwide, providing high-quality equipment and technology for testing semiconductors. Our team is dedicated to innovation, quality, and helping clients succeed in a fast-moving industry.

An excellent opportunity for a Field Service Engineer (FSE) to join our team due to rapid business growth.

We are seeking a highly skilled and customer-focused Field Service Engineer (FSE) to provide on-site technical support for

semiconductor test hardware and equipment. The successful candidate will be responsible for installation, maintenance, troubleshooting, repair, and customer support activities related to probe cards, ATE hardware, and associated test solutions.

Primary Duties and Responsibilities

Equipment Installation & Maintenance

- Install, commission, and support advanced semiconductor test hardware and equipment at customer sites.
- Perform preventive maintenance and scheduled servicing of precision ATE hardware.
- Conduct equipment health checks and ensure optimal system performance.
- Execute equipment upgrades, modifications, and component replacements as required.
- Operate equipment in accordance with manufacturer specifications and safety guidelines.
- Follow standard operating procedures and service documentation.

Troubleshooting & Repair

- Diagnose, troubleshoot, and repair complex ATE hardware systems.
- Conduct detailed fault isolation and root-cause analysis down to component level.
- Interpret circuit schematics, wiring diagrams, and technical drawings.
- Replace defective components and perform corrective maintenance activities.
- Bench-level soldering and rework activities where necessary.
- Minimize customer downtime through efficient problem resolution.

Customer Support

- Provide on-site and remote technical support to customers.
- Respond promptly to equipment breakdowns and urgent service requests.
- Build and maintain strong technical relationships with customer engineering teams.
- Deliver service reports and communicate findings to customers and internal stakeholders.
- Support customer acceptance testing and system qualification activities.

Collaboration & Reporting

- Work closely with Engineering, Application Engineering, Product Development, and Sales teams.
- Escalate complex technical issues and provide relevant diagnostic information.
- Maintain accurate service records, maintenance reports, and customer documentation.
- Contribute to continuous improvement initiatives and field service best practices.

Skills and Experience

- Minimum HNC/HND, Associate Degree, or Bachelor's Degree in Electrical, Electronics, Mechatronics, or a related engineering discipline.
- 10+ years of experience in semiconductor test, electronics servicing, or related fields.
- Strong understanding of semiconductor technologies, ATE platforms, and electromechanical systems.

- Experience with equipment installation, maintenance, troubleshooting, and repair.
- Ability to interpret technical schematics and engineering drawings.
- Strong analytical and problem-solving skills.
- Experience working in customer-facing technical support environments.
- Bench soldering skills to IPC standards preferred.
- Strong communication and interpersonal skills.
- Proficiency in service documentation, reporting, and ERP systems.
- Ability to work independently with minimal supervision.
- Willingness to travel frequently within Korea and internationally as required.

What We Offer

- Opportunity to join a fast-growing global semiconductor technology company.
- Direct exposure to leading semiconductor manufacturers and OSAT customers.
- Highly autonomous and flexible working environment.
- International collaboration with global engineering teams.
- Overseas training and development opportunities.
- Competitive compensation and benefits package.

Contact

Jason Lee, Associate Director - JAC Recruitment Korea

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Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明