



Customer Success Specialist - Global Payment | JPY 3M~

Listed Firm Global Team Entry Level	
募集職種	
人材紹介会社 株式会社フェロシップ	
採用企業名 Publicly Listed IT & Communications Enterprise	
求人ID 1609967	
業種 インターネット・Webサービス	
会社の種類 大手企業 (300名を超える従業員数) - 外資系企業	
外国人の割合 外国人 半数	
雇用形態 正社員	
勤務地 東京都 23区, 品川区	
最寄駅 山手線駅	
給与 300万円 ~ 400万円	
更新日 2026年09月02日 09:22	
応募必要条件	
キャリアレベル 新卒・未経験者レベル	
英語レベル ビジネス会話レベル (英語使用比率: 50%程度)	
日本語レベル ネイティブ	
最終学歴 高等学校卒	
現在のビザ 日本での就労許可が必要です	
募集要項	

[Company Overview]

A publicly listed IT and communications enterprise specializing in digital interaction and customer support solutions. Operating across five global locations with an international team (roughly 50% foreign staff), core operations include 24/7 internet monitoring, social application customer support, web engagement services and AI/chatbot integration.

[Position & Responsibilities]

Provide customer success support for foreign-affiliated payment service platforms

- Manage customer interactions, onboarding support and service inquiries
- Perform operational support tasks associated with global payment solutions
- Scope of duties as assigned by the company

[Key Highlights]

- Urgent Hiring / Immediate & October Onboarding Available
- Inexperienced Applicants Welcome (open to career starters)
- Prime Location: Within a 5-minute walk from the train station
- Inclusive, international work culture with active working parents

スキル・資格**[Mandatory Requirements]**

- Japanese Level: Business Level (capable of writing formal business emails)
- English Level: TOEIC 650+ equivalent (reading & writing proficiency; speaking not strictly required)
- Experience: Customer-facing background (e.g., Sales, Office Admin, Customer Support, Hospitality, or Retail)
- PC & IT Literacy: Touch typing, business email standards, basic MS Office (Word, Excel, PowerPoint), and independent internet research skills
- Work Status: All nationalities welcome. Must hold current valid work authorization in Japan (new visa sponsorship not available; visa renewals supported).

[Preferred Qualifications]

- Experience utilizing PCs for personal, academic, or professional tasks
- Proactive attitude toward learning and developing IT skills

会社説明