Customer Success Specialist - Global Payment | JPY 3M~

Listed Firm | Global Team | Entry Level

募集職種

人材紹介会社
株式会社フェローシップ

採用企業名
Publicly Listed IT & Communications Enterprise

求人ID
1609967

業種
インターネット・Webサービス

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 半数

雇用形態
正社員

勤務地
東京都 23区, 品川区

最寄駅
山手線駅

給与
300万円 ~ 400万円

更新日
2026年11月11日 01:00

応募必要条件

キャリアレベル
新卒・未経験者レベル

英語レベル
ビジネス会話レベル (英語使用比率: 50%程度)

日本語レベル
ネイティブレベル

最終学歴
高等学校卒

現在のビザ
日本での就労許可が必要です

募集要項

[Company Overview]

A publicly listed IT and communications enterprise specializing in digital interaction and customer support solutions. Operating across five global locations with an international team (roughly 50% foreign staff), core operations include 24/7 internet monitoring, social application customer support, web engagement services and AI/chatbot integration.

[Position & Responsibilities]

Provide customer success support for foreign-affiliated payment service platforms

• Manage customer interactions, onboarding support and service inquiries

• Perform operational support tasks associated with global payment solutions

• Scope of duties as assigned by the company

[Key Highlights]

• Urgent Hiring / Immediate & October Onboarding Available

• Inexperienced Applicants Welcome (open to career starters)

• Prime Location: Within a 5-minute walk from the train station

• Inclusive, international work culture with active working parents

スキル・資格

[Mandatory Requirements]

• Japanese Level: Business Level (capable of writing formal business emails)

• English Level: TOEIC 650+ equivalent (reading & writing proficiency; speaking not strictly required)

• Experience: Customer-facing background (e.g., Sales, Office Admin, Customer Support, Hospitality, or Retail)

• PC & IT Literacy: Touch typing, business email standards, basic MS Office (Word, Excel, PowerPoint), and independent internet research skills

• Work Status: All nationalities welcome. Must hold current valid work authorization in Japan (new visa sponsorship not available; visa renewals supported).

[Preferred Qualifications]

• Experience utilizing PCs for personal, academic, or professional tasks

• Proactive attitude toward learning and developing IT skills

会社説明