



PR/110711 | Service Engineer

募集職種

人材紹介会社

ジェイエイシーリクルートメントインド

求人ID

1609953

業種

その他（メーカー）

雇用形態

正社員

勤務地

インド

給与

経験考慮の上、応相談

更新日

2026年09月01日 10:47

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

基礎会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Position Summary

The Service Engineer is responsible for installing, maintaining, and troubleshooting company equipment at client sites. The role ensures high-quality service delivery, customer satisfaction, and effective resolution of technical issues.

Key Responsibilities

- Install, test, and commission equipment at customer locations.
- Perform routine maintenance, inspections, and corrective repairs.
- Diagnose and troubleshoot mechanical/electrical/technical issues.
- Provide on-site and remote technical support to customers.

- Conduct product demonstrations, training sessions, and operational guidance for users.
- Prepare service reports, documentation, and maintenance logs.
- Coordinate with the technical and sales teams for escalations and product improvements.
- Ensure compliance with safety standards and company procedures.
- Maintain tools, equipment, and spare parts inventory
- Build and maintain strong customer relationships through professional service delivery.

Required Qualifications

- Diploma/Degree in Engineering (Mechanical or related field).
- 0–3 years of experience in equipment servicing (fresher profiles may also be considered).
- Strong troubleshooting and analytical skills.
- Knowledge of installation and maintenance processes. • Good communication and customer-handling skills.
- Ability to travel frequently and work at client sites.
- Basic computer knowledge (MS Office, reporting tools).

Preferred Qualifications

- Experience with industry-specific equipment (e.g., industrial refrigeration, cold storage).
- Understanding of safety protocols and standards.
- Ability to work independently with minimal supervision.

Key Competencies

- Field-based role with regular travel.
- May require working in industrial, commercial, or remote locations depending on client needs.

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会社説明