



PR/120277 | Technical Customer Success

募集職種

人材紹介会社

ジェイエイシーリクルートメントタイランド

求人ID

1609901

業種

ITコンサルティング

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2026年09月01日 10:43

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

We are looking for a Technical Customer Success who enjoys working directly with customers to understand business challenges and deliver technology-driven solutions. This position focuses on customer engagement, solution consulting, implementation support, and ongoing success management for manufacturing clients. You will collaborate with customers, business partners, and internal teams to ensure smooth adoption and long-term value realization.

Responsibilities:

- Act as a technical advisor for customers and partners, providing product guidance and resolving inquiries.
- Gather and analyze customer requirements to recommend practical business solutions.
- Support solution demonstrations, onboarding activities, user training, and implementation projects.
- Coordinate with local and overseas teams to address technical and operational issues.

- Foster strong customer relationships and contribute to customer satisfaction and retention.

Qualifications:

- At least 5 years of experience in the IT industry, or a degree in Information Technology, Computer Science, or a related discipline.
- Experience working with Japanese organizations and supporting manufacturing-sector clients.
- Exposure to enterprise applications or business systems such as ERP, MES, or similar platforms.
- Ability to communicate effectively in English in a business environment.
- Strong interpersonal skills with a proactive mindset and the ability to work closely with customers and cross-functional teams.

Interested candidate, please submit your most recent resume in English by simply clicking "APPLY NOW"

JAC Recruitment Ltd.

10F, Emporium Tower, 622, Soi 24, Sukhumvit Road, Klongton, Klongtoey, Bangkok 10110

#LI-JACTH

#citybangkok

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会社説明