



PR/097567 | Deputy Warehouse Manager / Section Manager

募集職種

人材紹介会社

ジェイエイシーリクルートメントシンガポール

求人ID

1609803

業種

物流・倉庫

雇用形態

正社員

勤務地

シンガポール

給与

経験考慮の上、応相談

更新日

2026年09月15日 09:00

応募必要条件

職務経験

6年以上

キャリアレベル

中途経験者レベル

英語レベル

ネイティブ

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Company Overview: Our client is a regional logistics and 3PL provider specializing in multi-customer warehouse solutions for regulated and high-value supply chains. They operate multi-site facilities and invest in operational excellence, technology and compliance to serve industrial, healthcare and retail customers.

Position: Deputy Department Manager / Section Manager, Warehouse Operations

Role summary: Second-in-command in the Warehouse department responsible for end-to-end warehouse operations, space and manpower planning, P&L accountability and customer service. Drive operational efficiency through technology and process improvements, lead managers and supervisors, and support client engagement and KPI delivery.

Key Responsibilities:

- **Operational Ownership:** Oversee daily warehouse operations and resolve operational issues to ensure smooth inbound/outbound flows and service continuity.
- **Space & Schedule Planning:** Plan warehouse space utilization and manage customer cargo schedules across the site.
- **Manpower Planning & Training:** Design and implement manpower allocation plans; recruit, train and develop warehouse staff and customer service officers; provide onboarding training.
- **Process & Technology:** Lead initiatives to improve operational efficiency through process design, automation and technology adoption.
- **P&L & Cost Control:** Own departmental profit and loss, implement cost control measures and drive continuous improvement projects to improve margin.
- **Customer Management:** Respond to customer queries, attend KPI meetings, manage service escalations and maintain strong client relationships.
- **Leadership & Support:** Support Junior Managers in operations, lead managers and supervisors, and provide a hands-on presence on the warehouse floor.
- **Risk & Compliance:** Ensure adherence to relevant standards (e.g., TAPA, GMP, GDP, Halal), perform risk assessments and maintain safety and quality standards.
- **Ad hoc Duties:** Undertake other duties as assigned by senior management.

Reporting & Team:

- Reports to General Manager.
- Leads a large operational organization (50–100 employees) through direct reports (managers, supervisors, customer service officers).

Key Requirements:

- Minimum 5-8 years' experience in 3PL warehouse operations with progressive supervisory/management responsibility.
- Strong expertise in warehouse space planning, manpower allocation and operations planning.
- Demonstrated P&L ownership and experience in cost control and operational improvement.
- Experience leading large teams and managing managers/supervisors.
- Knowledge of industry certifications and standards (TAPA, GMP, GDP, Halal) and experience in risk assessments.
- Familiarity with warehouse technology, automation and innovation initiatives.
- Hands-on leader with strong communication, stakeholder management and training capabilities.

Preferred:

- Experience in regulated supply chains (pharma, healthcare, food/nutrition) and multi-customer warehouse environments.
- Proven track record implementing technology or process transformation projects.

Performance Indicators:

- Warehouse productivity, space utilization and labor efficiency metrics.
- P&L targets, cost savings and improvement in operating margins.
- Inventory accuracy, on-time delivery and customer KPI adherence.
- Safety, compliance and audit outcomes.
- Team performance, retention and training completion rates.

What Will Make You Competitive:

- Deep 3PL operations expertise with experience leading large warehouse organizations.
- Strong operational planner with track record of driving technology-enabled efficiency and measurable P&L

improvements.

- Effective people leader who builds capability and delivers consistent client satisfaction.

How to Apply: Apply online or contact me for further information. Only shortlisted candidates will be notified due to application volume; thank you for your understanding.

Adrian Leong JAC Recruitment Pte Ltd EA Personnel: R26160017

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会社説明