



PR/110690 | Customer Quality

募集職種

人材紹介会社
ジェイエイシーリクルートメントインド

求人ID
1609445

業種
その他（メーカー）

雇用形態
正社員

勤務地
インド

給与
経験考慮の上、応相談

更新日
2026年08月25日 11:12

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
無し

最終学歴
短大卒：準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

- Act as the primary quality liaison for customers, ensuring timely and effective issue resolution.
- Manage customer complaints and warranty claims, driving customer satisfaction.
- Lead root cause investigations using structured problem-solving methodologies, including 5 Why, Fishbone, and 8D.
- Prepare, review, and submit comprehensive 8D reports to customers.
- Coordinate and support customer visits, audits, and quality reviews.
- Drive implementation of corrective and preventive actions (CAPA) to eliminate recurring issues.
- Monitor and analyze customer quality metrics, including PPM, complaints, and field performance.
- Support APQP, PPAP, FMEA, SPC, MSA, and Control Plan activities throughout product development and production.

- Ensure compliance with IATF 16949 standards and specific customer quality requirements.

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会社説明