



CR/097513 | L2 Application Support Engineer

募集職種

人材紹介会社

ジェイエイシーリクルートメントシンガポール

求人ID

1607789

業種

ITコンサルティング

雇用形態

契約

勤務地

シンガポール

給与

経験考慮の上、応相談

更新日

2026年08月18日 11:00

応募必要条件

職務経験

10年以上

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

COMPANY OVERVIEW

A well-established technology services company delivering IT solutions, infrastructure support, and outsourced operational services. It works with clients across various sectors to enhance efficiency and strengthen digital capabilities.

This is a 6-month agency contract role (extendable / renewable)

JOB RESPONSIBILITIES

- Provide L2 support for FAST payment systems and related banking applications.
- Investigate and resolve application incidents, service requests, and production issues.
- Monitor application health, perform operational checks, and support releases and enhancements.
- Coordinate with business users, vendors, and L3 teams to ensure timely issue resolution.

- Maintain support documentation, SOPs, and contribute to continuous service improvements.
- Manage multiple BAU and project-related activities while ensuring SLA adherence.

JOB REQUIREMENTS

- Bachelor's degree in IT, Computer Science, Engineering, or related discipline.
- Atleast 8 years of application support experience.
- Hands-on experience supporting FAST payments and payment-related applications.
- Good understanding of payment processing, banking operations, reconciliation, settlement, and accounting impacts.
- Experience supporting Customer Information File (CIF) and Commercial Off-The-Shelf (COTS) applications.
- Hands on troubleshooting, analytical, stakeholder management, and vendor coordination skills.
- Experience leading support activities and managing multiple priorities.
- Knowledge of PayNow, GIRO, SWIFT, ISO 20022, SQL, and monitoring tools such as Splunk, Dynatrace, or AppDynamics is advantageous.
- ITIL certification and exposure to banking regulatory environments is good to have.

Interested candidates who wish to apply for the above positions, please click "Apply now".

We regret that only shortlisted candidates will be notified.

Working Location: Singapore

Bhadoria Shilpalekha Vikas (R1876178)

JAC Recruitment Pte. Ltd. (90C3026)

#LI-JACSG

#countrysingapore

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会社説明