Manhattan Active WMS System Support Engineer

募集職種

人材紹介会社
リーチェクスト株式会社

採用企業名
IN_Subcon

求人ID
1605400

業種
ITコンサルティング

雇用形態
契約

勤務地
東京都 23区

給与
経験考慮の上、応相談

更新日
2026年11月20日 07:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
短大卒： 準学士号

現在のビザ
日本での就労許可が必要です

募集要項

- **Customer:** Apparel and Fashion
- **Location:** Yotsukaido, Chiba, Japan (onsite 5 days a week)
- **Start Date**: Immediate
- **Duration**: 6 months (Extendable: Yes)
- **Language Skills:** Japanese & English – Business Level.

Required Qualifications

- SQL
- Database knowledge
- Good to have ITIL
- Coordination with on-site users, offshore support teams, and development teams
- Knowledge E2E flow of Manhattan Active WMS (mandatory) and issues related to but not limited to
    - Receiving and Putaway/Waving/Allocating/Task/ Replenishments
- Hans in experience on

- Initial review/research of reported incidents
- Configure & testing
- Collaborative working with Manhattan is required in some cases
- Define business logic for request
- Providing detail analysis of a problem to Manhattan in order to get resolution
- RCA & Resolution within SLA
- Support team members for RCA & Resolution
- Take lead and accountability in case of P1/P2 cases

Desirable Skills

- SQL
- MS Office
- English and Japanese
- AMS Support (Good to have)
- Basic knowledge of API
- Incident Response
- System Analysis
- Teamwork
- Database Management
- Incident Management (using Service Now)

会社説明