



JAC Recruitment

タイの求人なら
JAC Recruitment Thailand

PR/120115 | Technical Customer Support Engineer

募集職種

人材紹介会社

ジェイエイシーリクルートメント タイランド

求人ID

1604893

業種

鉄道・航空・その他旅客輸送サービス

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2026年08月25日 12:00

応募必要条件

職務経験

1年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Position Overview

This role manages end-to-end repair projects for aircraft landing gear as standalone mini projects. The position focuses on coordinating with internal teams and international customers (mainly UK/Asia) to ensure timely delivery, technical reporting, and customer satisfaction. Strong communication in English and stakeholder management is critical.

Key Responsibilities

- Manage repair orders from receipt to delivery (end-to-end process ownership)
- Coordinate with production, supply chain, and stakeholders to meet deadlines
- Provide regular technical updates and risk reporting to customers
- Advise customers on technical solutions (A320 / B737 landing gear)
- Prepare action plans and ensure project milestones are achieved
- Validate invoices and ensure margin targets are met
- Support parts availability, sourcing, and inventory coordination
- Handle rejected parts follow-up and supplier coordination
- Conduct performance reviews with internal teams and customers (travel required in Asia)

Qualifications

- Fluent English (spoken & written) – must (reporting to UK)
- Experience in Airline / MRO / Aerospace (preferred)
- Strong communication, customer management, and negotiation skills
- Analytical mindset with problem-solving skills
- Familiar with technical documents (CMM, SB, AD) and ERP systems (preferred)
- Willingness to travel for customer visits

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明