



PR/120111 | Customer Service Representative (Chemicals / FMCG)

募集職種

人材紹介会社

ジェイエイシーリクルートメントタイランド

求人ID

1604889

業種

化学・素材

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2026年08月25日 12:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Position: Customer Service Representative (Hybrid Working)

Industry: Chemicals

Location: MRT Samyan

Key Responsibilities

- Manage domestic and international sales orders in SAP from order entry to completion.
- Support customers across Thailand, Vietnam, Myanmar, Laos, Singapore, Malaysia, and other assigned markets.
- Coordinate with Sales, Production, Logistics, and Finance teams to ensure smooth order fulfillment and resolve issues promptly.
- Respond to customer inquiries, complaints, and service requests in a timely and professional manner.
- Ensure compliance with customer service standards, company policies, ICS, and ISO requirements.
- Make day-to-day operational decisions and escalate complex issues when necessary.

- Drive continuous improvement while maintaining a strong focus on performance, collaboration, and safety.

Qualifications

- Bachelor's degree in Business Administration, Logistics, International Business, or a related field.
- 3–5 years of Customer Service experience in a multinational company.
- Experience in the Chemicals or FMCG industry is preferred.
- Proficient in SAP.
- Strong English communication skills, both written and verbal.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明