

【1000 ~ 1400万円】【CET】Field Application Service Manager Customer E…

アストラゼネカ株式会社での募集です。 IT系プロジェクトマネージャーのご経験の…

募集職種

人材紹介会社
株式会社ジェイ エイ シー リクルートメント

採用企業名
アストラゼネカ株式会社

求人ID
1603753

業種
医薬品

会社の種類
外資系企業

雇用形態
正社員

勤務地
東京都 23区

給与
1000万円 ~ 1400万円

勤務時間
09:00 ~ 17:15

休日・休暇
【有給休暇】初年度 10日 1か月目から 【休日】完全週休二日制 年末年始 年末年始休暇、私傷病休暇、サパティカル休暇、ボラン…

更新日
2026年11月13日 05:00

応募必要条件

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ネイティブレベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

【求人No NJB2395356】
■Job purpose

AstraZeneca’s 2030 strategy is driven by its bold ambition to pioneer scientific innovation lead in key disease areas and transform outcomes for patients worldwide. By 2030 the company aims to deliver new medicines achieveindustry leading growth and set new standards for sustainability by becoming carbon negative. Positioned as aleader in leveraging

technology data and artificial intelligence AstraZeneca strives to advance healthcare andcreate exponential value for both patients and society. The Customer Experience IT leads the way in shapingJapan’s business and technology landscape driving impactful contributions to our business success.

In line with the business divisions’ objectives the role holder will・ To maximize the business value of AZ/AZKK act as a global and local Customer Experience IT initiative byensuring effective alignment of IT business application systems with business requirements and achievingsustainable operations through AZ IT standard operation methodology.・ Serve as focal point for the business area for all IT needs partnering to understand and anticipate strategic market and/or operational needs and translate those needs into effective and/or improved processes and/ortechnical solutions in collaboration with the associated IT department/groups.・ Lead and execute an application strategy powered by cutting edge technologies to enable smooth adaptation tofrequent organizational changes product launches and indication expansions.

■Role and Responsibilities

・ Maximize the business value through ensuring effective alignment of IT systems and sustainable operations.

・ Accountable for the IT projects /IT system operations in all aspects in terms of system life cycle management ensuring thatService Management processes are in scope i.e. Incident Management Problem Management Change Management ServiceLevel Management Configuration Management. Major scopes are commercial systems.
・ For enhancing the accountable IT systems or new business requirements lead the IT planning process ensuring soundbusiness cases analyzing key business requirements that support improve and/or transform business operations and strategy.
・ Develop service transition plans to ensure that delivered solutions are sustainable under the production environment including controlled hand over into operational support responsible.
・ Initiate lead and support IT projects and their delivery in accordance with project goals time scales and costs.
・ Ensure that the team adheres to all standards under the AZ global IT Policies/Guidelines including ADF SOP quality andcompliance as well as processes defined technical capabilities and best practices.
・ Work with AZ global IT teams and preferred third party suppliers to provide strategic and innovative technology solutionsaligned with AZ global standards as well as regulatory requirements.
・ Build strong strategic partnerships with the customer groups and senior stakeholders to identify the accurate customerforecasting demand planning and effective operations of the IT solutions.
・ Key business stakeholders to ensure the effective capturing of business requirements and commitment to project objectives
・ Make roadmap and implement and maintain vendor engagement ownership in managing vendor strategies roadmapsaligning to Commercial IT business needs

スキル・資格

■Education Qualifications and Experiences
・ Graduate degree and relevant work experience in computer science or similar.
・ 10 years+ experience in a similar or related role with a proven track record of delivering results and making the connectionsbetween technology and business benefit/value.
・ Proven experience of IT projects Deployment Operation Maintenance relevant to commercial systems of the globalcompanies.
・ Deploying business analysis techniques to enable business change or complex systems operations.
・ Experience of business demand intake selection solution implementing the solution and run the platform with continuousKaizen.
・ Project management experience with internal IT business stakeholders and external vendors.・ Strong engagement communication and stakeholder management skills including excellent presentation.
・ Native or Business level Japanese・ Business level English（meeting facilitation level）・ Having growth mindset good team player and appreciate Diversity and inclusion.

■Preferred Skills and Capabilities
・ Fundamental knowledge of Budgetary Control Activity Planning/Control based on their mechanism as well as theknowledge of commercial businesses.
・ Business acumen Business process management Customer focus Stakeholder management
・ Experience with other cloud based services
・ Ability to work well in a team and cross functional environment as well as work independently with limited supervision.
・ Ability to work successfully under pressure in a fast paced environment and with tight timelines.
・ ITIL certification

■Key Relationships to reach solutions
・ All levels from Sales Management to MRs/MSL in the Business Unites Medical IBE Department Global Process Owners Program Managers of Global Commercial IT Local CET Groups

会社説明

医療用医薬品の開発、製造及び販売