

System Implementation & Change Management Manager

募集職種

人材紹介会社
株式会社ネックサス

求人ID
1602872

業種
ITコンサルティング

雇用形態
契約

勤務地
香港

給与
経験考慮の上、応相談

更新日
2026年11月06日 05:00

応募必要条件

職務経験
6年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
無し

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

Description:

Support the client in implementing an in-house query management and KPI monitoring platform across all APAC locations. The primary scope covers the deployment of the solution within Global Banking Operations, including Cash Operations, Trade Services & Supply Chain, and Credit Operations. In addition, provide regional oversight and governance for the remaining APAC deployments within Global Markets Operations and offshore entity, partnering closely with client project managers to monitor implementation progress, identify risks and dependencies, and ensure alignment with overall program objectives, timelines, and adoption targets.

Specific responsibilities:

- Lead the end to end rollout of Hobart across APAC sites, including conducting demo sessions, communicating go live prerequisites, coordinating readiness activities, and proactively following up with stakeholders to ensure timely completion of implementation milestones.
- Provide recurring project status updates to APAC leadership and global stakeholders through project governance forums, including project scorecards, steering committee meetings (Steercos), and executive reporting.
- Drive user training, communication, and change management initiatives by articulating the business benefits of new systems, developing adoption strategies, and monitoring KPIs to ensure successful transition into BAU operations.

- Act as the primary APAC point of contact for system enhancement requests, gathering and documenting business and functional requirements for submission to the central project team for assessment and prioritization.
- Monitor and track critical system enhancements and IT developments to maximize tool utilization, support continuous improvement initiatives, and facilitate the successful decommissioning of legacy solutions.
- Ensure business continuity post go-live by providing implementation support, addressing operational challenges, and promoting best practices that enhance client centric processes and user experience across the region.

会社説明