

MichaelPage

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Bilingual Application Support - Global Risk Systems

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募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1602760

業種

証券

雇用形態

派遣

勤務地

東京都 23区

給与

600万円 ~ 800万円

更新日

2026年07月16日 13:15

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

日常会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

Join a global production services team supporting critical risk and fixed income platforms within a fast-paced investment banking environment. You will ensure system stability, lead incident resolution, and enhance operational efficiency across front-office and risk systems.

Client Details

Our client is a leading global investment bank with a strong international presence across Asia, Europe, and the Americas. The organization supports advanced trading and risk management operations, with a strong focus on collaboration, innovation, and service reliability.

Description

- Provide L1/L2 production support for Fixed Income, collateral, and enterprise risk systems
- Ensure stability of cross-asset trading platforms and risk data environments
- Act as a key contact for traders and risk managers on system issues and queries
- Lead incident management including triage, escalation, coordination, and resolution
- Analyze production incidents and implement effective remediation solutions
- Manage problem tracking, change/release deployment, and governance processes

- Collaborate with global technology teams to improve system performance
- Drive automation initiatives to reduce manual workload and improve efficiency
- Support business continuity through proactive monitoring and rapid incident handling

Job Offer

- Opportunity to support global trading and risk platforms
- Exposure to front-office and risk management stakeholders
- Collaborative international team environment
- Involvement in automation and modernization initiatives
- Tokyo-based office role

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Serena Wu on +81 3 6627 6137.

スキル・資格

- Bachelor's degree (or higher) in STEM or a related field
- 5+ years of experience in application production support (financial services preferred)
- Strong technical expertise in:
 - Java, Python
 - SQL (SQL Server or Oracle, scripting, debugging, stored procedures)
 - UNIX/Linux/Windows environments
 - Job schedulers (e.g., Autosys)
 - Cloud platforms (AWS, Azure, or GCP)
- Scripting and automation skills (Shell/Python)
- Understanding of ITIL processes (incident, problem, change management)
- Ability to work under pressure in a time-critical environment
- Strong stakeholder communication skills across technical levels
- Self-driven, proactive, and collaborative mindset
- Business-level English and conversational Japanese preferred

Preferred:

- DevOps tools experience (Jenkins, Ansible, Docker)
- Familiarity with big data tools (e.g., Spark)
- Knowledge of financial regulatory frameworks (e.g., Basel)

会社説明

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