

Onsite IT Support Engineer 独占求人

募集職種

人材紹介会社
株式会社ネックサス

求人ID
1602585

業種
ITコンサルティング

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 半数

雇用形態
契約

勤務地
兵庫県, 篠山市

給与
500万円 ~ 600万円

勤務時間
9:00 - 18:00

更新日
2026年10月20日 00:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
日常会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
高等学校卒

現在のビザ
日本での就労許可が必要です

募集要項

This IT Support Role is responsible for the configuration and maintenance of relevant computing hardware such as workstations, switches, virtual machines and displays. Systems at the site also include SCADA, third party stand-alone control systems including freezers, air handlers, chillers and building management systems.

- Collaborate with cross-functional teams to ensure smooth integration of IT and Automation systems.
- Participate in the development and execution of IT and Automation projects.
- Support 24x7 site operations after start-up.
- Schedule and perform routine maintenance and upgrades on IT hardware and software.
- Develop and maintain documentation for OT hardware system configurations, Standard Operating Procedures

(SOPs), User Requirements Specifications (URS), Functional Specifications (FS), and Design Specifications (DDS/HDS/SDS).
- Assist in the implementation of security measures and protocols to protect IT and Automation systems.
- Set up and configure hardware supporting OT Industrial Control Systems, including network devices, switches, servers, and workstations in a GMP pharmaceutical environment.
- Provide technical support and troubleshooting for IT and Automation systems.
- Coordinate with vendors and external partners to resolve technical issues or procure necessary equipment.
- Participate in Operational Excellence and continuous improvement initiatives.

スキル・資格

- Bachelor's degree in Computer Science, Information Technology, automation, engineering or a related field.
- Minimum of 5 years of experience in IT or Automation, in a GMP Pharma environment.
- Strong knowledge of networking protocols, hardware, and troubleshooting.
- Experience in project management for IT or Automation projects
- Experience with setting up and configuring network devices, switches, servers, and workstations.
- Familiarity with automation systems and their integration with IT infrastructure.
- Experience of GMP including 21 CFR 11 regulations and compliance requirements.
- Excellent problem-solving and analytical skills.
- Strong communication and collaboration abilities.
- Ability to work independently and handle multiple tasks simultaneously.
- Certifications such as CCNA, MCSE, or CompTIA A+ are a plus.

会社説明