



インドの求人なら
JAC Recruitment India

PR/110537 | Customer Relationship Executive

募集職種

人材紹介会社
ジェイエイシーリクルートメントインド

求人ID
1602478

業種
自動車・自動車部品

雇用形態
正社員

勤務地
インド

給与
経験考慮の上、応相談

更新日
2026年07月14日 10:48

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
無し

最終学歴
短大卒：準学士号

現在のビザ
日本での就労許可は必要ありません

募集要項

Job Title - Customer Relationship Executive

Location - Gurgaon

Seeking experienced CRM professional for a renowned automotive brand

Responsibilities

- CRM & Client Retention
- Maintain accurate guest profiles and interactions within the dealership CRM platform.
 - Execute timely follow-ups for enquiries, bookings, deliveries, anniversaries, renewals, and service milestones.

- Build repeat and referral business through exceptional relationship management and customer advocacy.
- Coordinate closely with after-sales, CRM, finance, and delivery teams to ensure a unified luxury ownership experience.
- Monitor guest satisfaction indicators including NPS and take proactive corrective actions where required.

Brand Representation & Showroom Excellence

- Uphold Lexus showroom etiquette, grooming standards, and luxury brand presentation at all times.
- Support luxury marketing initiatives, curated guest events, lifestyle collaborations, and showroom showcases.
- Stay updated on Lexus products, premium mobility trends, EV/hybrid technologies, and competitor offerings.
- Ensure confidentiality, professionalism, and sensitivity while interacting with high-profile guests.

Requirement

- 1-5 Years of experience
- Graduate or above

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明