



IT Support Engineer

Global IT Support with Career Growth!

募集職種

人材紹介会社

Coto World株式会社

採用企業名

Global Digital Payments Company

求人ID

1601098

業種

ITコンサルティング

会社の種類

大手企業 (300名を超える従業員数)

雇用形態

正社員

勤務地

東京都 23区

給与

600万円 ~ 900万円

更新日

2026年09月02日 07:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル (英語使用比率: 25%程度)

日本語レベル

ネイティブ

最終学歴

大学卒 : 学士号

現在のビザ

日本での就労許可が必要です

募集要項

Our client is a global company (HQ in USA), who are well established in the Digital Payments / Payment processing services. In Japan, major clients include Matsumoto Kyoshi, Starbucks, AEON etc. retailing companies. Office location is in central Tokyo, and the company is expanding!

In this role, you will provide comprehensive onsite IT support across our client's locations in Japan. You will collaborate with local, regional, and global IT teams to ensure smooth IT operations, maintain infrastructure reliability, and deliver an exceptional support experience for end users.

スキル・資格

- 3–5 years of hands-on experience in IT support, ideally within a multinational or global organization.
- Proven experience supporting both Windows 11 and macOS environments.
- Practical knowledge of networking infrastructure, including Cisco switches, routers, and related network devices.
- Familiarity with telephony systems, structured cabling, and workplace connectivity solutions.
- Experience managing and coordinating with external vendors and IT service providers.
- Solid understanding of enterprise IT infrastructure, IT service management, and end-user support best practices.

会社説明