

MichaelPage

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ServiceNow IRM Engineer (Bilingual) - Risk Platforms, Tokyo

Bilingual ServiceNow IRM Engineer

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1600011

業種

銀行・信託銀行・信用金庫

雇用形態

派遣

勤務地

東京都 23区

給与

650万円 ~ 850万円

更新日

2026年06月26日 16:15

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

流暢

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

This role supports the development and operation of ServiceNow-based IRM and TPRM solutions within a large financial services environment. You will collaborate regionally to maintain platform stability, enhance capabilities, and deliver effective risk and compliance tooling.

Client Details

A leading global financial services institution with a strong presence in Japan and across international markets, operating large-scale technology platforms supporting risk, compliance, and enterprise processes.

Description

- Collaborate with global stakeholders to maintain high availability of ServiceNow applications
- Develop, enhance, and support IRM and TPRM processes on the ServiceNow platform
- Build and maintain dashboards, KRI/KPI reporting, and executive risk analytics
- Integrate ServiceNow with upstream/downstream systems and data sources
- Support upgrades, patches, and enhancement releases across the platform
- Provide technical support and training to end users across risk functions
- Contribute to continuous improvement of platform processes and service delivery

- Participate in release, deployment, and change management activities

Job Offer

- Opportunity to work on enterprise-scale risk platforms with global exposure
- Career development in IRM/TPRM and ServiceNow expertise
- Collaborative, international working environment
- Hybrid work style in Tokyo
- Exposure to complex integrations, analytics, and platform enhancements

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Serena Wu on +81 3 6627 6137.

スキル・資格

- Bachelor's degree in IT, Computer Science, or related field (or equivalent experience)
- ~5+ years of ServiceNow development, administration, or support experience
- Strong JavaScript and ServiceNow scripting knowledge (e.g., Script Includes, GlideAjax, Business Rules, REST APIs, workflows, UI policies, reports, ACLs)
- Hands-on experience with upgrades, maintenance, update sets, and data migration
- Experience with integrations and import sets
- Understanding of release and change management processes
- Strong troubleshooting and stakeholder communication skills
- Business-level Japanese and professional English (bilingual communication required)

Preferred

- Experience in IRM, TPRM, GRC solutions or related frameworks
 - ServiceNow CIS certification
 - Familiarity with SOX, NIST CSF, ISO 27001, COBIT, or similar standards
 - Experience with dashboards, reporting, and risk analytics
 - Basic knowledge of Linux/Windows environments
 - Experience supporting user adoption or end-user training
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会社説明

A leading global financial services institution with a strong presence in Japan and across international markets, operating large-scale technology platforms supporting risk, compliance, and enterprise processes.