



PR/095921 | [IT] Service Delivery Manager

募集職種

人材紹介会社

JAC Recruitment Vietnam Co., Ltd

求人ID

1599189

業種

ITコンサルティング

雇用形態

正社員

勤務地

ベトナム

給与

経験考慮の上、応相談

更新日

2026年07月12日 04:00

応募必要条件

職務経験

6年以上

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

流暢

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Location

Hanoi, Vietnam

Company and Job Overview

A well-established global technology solutions provider delivering consulting, cloud, and managed services to multinational clients across various industries.

Job Responsibilities

- Act as the main liaison for clients, ensuring smooth service delivery and maintaining strong long-term partnerships.
- Identify client challenges and provide appropriate technical recommendations aligned with business goals.
- Coordinate and supervise infrastructure-related service operations and technical implementation activities.
- Monitor project timelines, progress, and performance, ensuring delivery meets agreed standards and expectations.
- Support issue resolution by working closely with internal technical teams to address incidents efficiently.
- Deliver product knowledge, training sessions, and documentation to customers when required.
- Continuously update understanding of technology offerings and propose improvements or new solutions.

Job Requirements

- Degree in IT, Computer Science, or a related discipline.
- Fluent in Japanese
- Prior experience in service delivery, technical account management, or IT support environment.
- Strong communication skills with the ability to manage stakeholders effectively.
- Proven capability in problem-solving, critical thinking, and coordination across teams.
- Familiarity with project delivery processes; hands-on experience is advantageous.
- Additional certifications (networking, cloud platforms) and infrastructure knowledge are beneficial.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明