



PR/095820 | [HCMC] Operation Center Administrator Team Lead

募集職種

人材紹介会社

JAC Recruitment Vietnam Co., Ltd

求人ID

1599141

業種

ITコンサルティング

雇用形態

正社員

勤務地

カナダ

給与

経験考慮の上、応相談

更新日

2026年06月26日 11:02

応募必要条件

職務経験

10年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Company Overview

Our client is a leading Manufacturing company headquartered in Canada, seeking an experienced professional to lead IT Operations, working at HCMC office.

Job Description

- Lead and mentor the Operations Center team, ensuring collaboration, accountability, and 24/7 coverage.
- Set objectives and provide feedback, supporting team growth and acting as the main escalation point during critical situations.
- Oversee event monitoring, alarm governance, and change management, driving process optimization and reducing false positives.
- Manage incident and problem resolution, lead RCA, and implement preventative measures.

- Ensure operational excellence through SOPs, reporting, data center monitoring, and vendor relationship management.

Requirements

- Extensive experience in IT operations within medium-to-large corporate environments, with strong knowledge of ITIL best practices.
- 10+ years in I&T support or 5+ years as a system administrator, including leadership and mentoring roles.
- Skilled in managing complex multi-site infrastructure and networks, with hands-on exposure to end-user and manufacturing IT environments.
- Strong leadership, communication, and stakeholder management skills; able to operate in direct and matrix structures.
- Fluent in English and available for rotating shifts to support 24/7 operations.

#LI-JACVN

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会社説明