



## PR/119825 | Technical Customer Support Engineer

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメントタイランド

#### 求人ID

1599067

#### 業種

鉄道・航空・その他旅客輸送サービス

#### 雇用形態

正社員

#### 勤務地

タイ

#### 給与

経験考慮の上、応相談

#### 更新日

2026年06月26日 10:50

### 応募必要条件

#### 職務経験

1年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

無し

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

#### Position Overview

This role manages end-to-end repair projects for aircraft landing gear as standalone mini projects. The position focuses on coordinating with internal teams and international customers (mainly UK/Asia) to ensure timely delivery, technical reporting, and customer satisfaction. Strong communication in English and stakeholder management is critical.

#### Key Responsibilities

- Manage repair orders from receipt to delivery (end-to-end process ownership)
- Coordinate with production, supply chain, and stakeholders to meet deadlines
- Provide regular technical updates and risk reporting to customers
- Advise customers on technical solutions (A320 / B737 landing gear)
- Prepare action plans and ensure project milestones are achieved
- Validate invoices and ensure margin targets are met
- Support parts availability, sourcing, and inventory coordination
- Handle rejected parts follow-up and supplier coordination
- Conduct performance reviews with internal teams and customers (travel required in Asia)

Qualifications

- Fluent English (spoken & written) – must (reporting to UK)
- Experience in Airline / MRO / Aerospace (preferred)
- Strong communication, customer management, and negotiation skills
- Analytical mindset with problem-solving skills
- Familiar with technical documents (CMM, SB, AD) and ERP systems (preferred)
- Willingness to travel for customer visits

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会社説明