

## Bilingual Desktop Support Engineer 👍 独占求人

### 募集職種

#### 人材紹介会社

IZUMI NETWORK

#### 求人ID

1597460

#### 業種

ITコンサルティング

#### 雇用形態

正社員

#### 勤務地

東京都 23区

#### 給与

600万円 ~ 850万円

#### 更新日

2026年06月18日 18:19

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

流暢

#### 最終学歴

大学卒：学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

#### Role: Bilingual Desktop Support Engineer

We are seeking a skilled and customer-focused Bilingual Desktop Support Engineer to join our IT team. This role involves hands-on technical support across multiple platforms, asset management, and collaboration with cross-functional teams to ensure smooth Infra support.

#### **Responsibilities:**

- Troubleshoot post deployment issues on multiple computer platforms: Windows, Mac and mobile devices
- IT Asset management
- Hardware Refresh
- Walk Up Support
- Executive (VIP) Support
- Audio and Video Support including Health Checks
- Open and close service requests, as well as manage the classification, assignment, tracking, and completion of requests or incidents
- Responsible for asset tagging and entering all incoming equipment into our asset management system
- Collaborate with cross functional teams to properly onboard incoming new hires

#### **Requirements/Qualifications:**

- 3+ years IT experience
  - Outstanding customer service and interpersonal skills
  - Excellent organizational skills and ability to prioritize tasks among many competing requests
  - Excellent oral and written communication skills. (Japanese and English)
  - Ability to work in teams and in a team environment
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会社説明