Bilingual Desktop Support Engineer (W) 独占求人

募集職種

人材紹介会社
IZUMI NETWORK

求人ID
1597460

業種
ITコンサルティング

雇用形態
正社員

勤務地
東京都 23区

給与
600万円 ~ 850万円

更新日
2026年11月05日 05:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
流暢レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

Role: Bilingual Desktop Support Engineer

We are seeking a skilled and customer-focused Bilingual Desktop Support Engineer to join our IT team. This role involves hands-on technical support across multiple platforms, asset management, and collaboration with cross-functional teams to ensure smooth Infra support.

Responsibilities:

- Troubleshoot post deployment issues on multiple computer platforms: Windows, Mac and mobile devices
- IT Asset management
- Hardware Refresh
- Walk Up Support
- Executive (VIP) Support
- Audio and Video Support including Health Checks
- Open and close service requests, as well as manage the classification, assignment, tracking, and completion of requests or incidents
- Responsible for asset tagging and entering all incoming equipment into our asset management system
- Collaborate with cross functional teams to properly onboard incoming new hires

Requirements/Qualifications:

- 3+ years IT experience
- Outstanding customer service and interpersonal skills
- Excellent organizational skills and ability to prioritize tasks among many competing requests
- Excellent oral and written communication skills. (Japanese and English)

- Ability to work in teams and in a team environment

会社説明