Retail IT specialist

募集職種

人材紹介会社
ハイテックジャパン株式会社

採用企業名
European Luxury Brand

求人ID
1597306

業種
アパレル・ファッション

会社の種類
中小企業 (従業員300名以下)

雇用形態
正社員

勤務地
東京都 23区

給与
450万円 ~ 850万円

更新日
2026年11月03日 10:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
日常会話レベル

日本語レベル
流暢レベル

最終学歴
専門学校卒

現在のビザ
日本での就労許可が必要です

募集要項

Role Overview

・Support stable IT operations across retail stores in Japan
・Lead and support retail IT projects
・Support digital transformation initiatives
・Cover POS, store systems, and infrastructure
・Work with local business stakeholders, IT teams, and external vendors
・Use data to improve store performance, efficiency, and customer experience

Key Responsibilities

Retail IT Operations

・Manage daily POS operations
・Support new store openings and closures
・Manage integration with internal systems
・Support POS / ERP / BI integration
・Provide Level 2 support for retail systems
・Improve retail system support capability
・Manage incident resolution
・Implement preventive measures

Project Management

・Lead or support retail IT projects
・Support POS enhancements
・Support system upgrades
・Support new retail application projects
・Support infrastructure refresh projects
・Define business requirements with local stakeholders
・Manage UAT
・Manage deployment
・Support post-go-live stabilization
・Track and report project progress in English and Japanese

スキル・資格

Required Qualifications

・3+ years of IT experience
・Retail industry or multi-site environment experience
・POS or retail system implementation / operations experience
・Experience leading or supporting IT projects
・Strong stakeholder management skills
・Fluent Japanese speaking and writing
・Business-level English
・Excellent interpersonal skills

Preferred Qualifications

・Apparel or fashion retail experience
・Experience in foreign-owned or global organizations
・BI tool hands-on or implementation experience
・ITIL or project management certification, such as PMP

会社説明