



Retail IT specialist

募集職種

人材紹介会社

ハイテックジャパン株式会社

採用企業名

European Luxury Brand

求人ID

1597306

業種

アパレル・ファッション

会社の種類

中小企業 (従業員300名以下)

雇用形態

正社員

勤務地

東京都 23区

給与

450万円 ~ 850万円

更新日

2026年06月30日 02:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

流暢

最終学歴

専門学校卒

現在のビザ

日本での就労許可が必要です

募集要項

Role Overview

- Support stable IT operations across retail stores in Japan
- Lead and support retail IT projects
- Support digital transformation initiatives
- Cover POS, store systems, and infrastructure
- Work with local business stakeholders, IT teams, and external vendors
- Use data to improve store performance, efficiency, and customer experience

Key Responsibilities

Retail IT Operations

- Manage daily POS operations
- Support new store openings and closures
- Manage integration with internal systems
- Support POS / ERP / BI integration
- Provide Level 2 support for retail systems
- Improve retail system support capability
- Manage incident resolution
- Implement preventive measures

Project Management

- Lead or support retail IT projects
- Support POS enhancements
- Support system upgrades
- Support new retail application projects
- Support infrastructure refresh projects
- Define business requirements with local stakeholders
- Manage UAT
- Manage deployment
- Support post-go-live stabilization
- Track and report project progress in English and Japanese

スキル・資格

Required Qualifications

- 3+ years of IT experience
- Retail industry or multi-site environment experience
- POS or retail system implementation / operations experience
- Experience leading or supporting IT projects
- Strong stakeholder management skills
- Fluent Japanese speaking and writing
- Business-level English
- Excellent interpersonal skills

Preferred Qualifications

- Apparel or fashion retail experience
- Experience in foreign-owned or global organizations
- BI tool hands-on or implementation experience
- ITIL or project management certification, such as PMP

会社説明