

MichaelPage

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Bilingual ServiceNow Engineer - Risk & Compliance Platforms

Bilingual ServiceNow Engineer

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1595345

業種

証券

雇用形態

派遣

勤務地

東京都 23区

給与

700万円 ~ 850万円

更新日

2026年06月07日 17:56

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

流暢

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

Join a global technology team enhancing ServiceNow-based risk and compliance solutions across multiple regions. This role combines hands-on platform engineering with stakeholder collaboration to deliver reliable, scalable IRM and TPRM capabilities.

Client Details

A top-tier global financial services institution with a strong presence in Japan and international markets. The organization operates at scale, leveraging advanced technology platforms to support mission-critical risk and compliance functions.

Description

- Maintain high availability and performance of ServiceNow applications across regions
- Support design, development, and enhancement of IRM and TPRM solutions
- Collaborate with business and technical stakeholders to meet risk and compliance requirements
- Build dashboards, KRI/KPI reporting, and executive-level analytics
- Develop integrations with upstream and downstream systems via APIs and data pipelines
- Support platform upgrades, patching, and enhancement deployment
- Provide user support and training across risk management functions

- Contribute to continuous improvement of platform processes and service delivery

Job Offer

- Opportunity to work on global, high-impact risk and compliance platforms
- Exposure to cross-functional, international collaboration
- Career growth within ServiceNow and enterprise risk domains
- Supportive environment focused on learning and continuous improvement
- Hybrid working style in Tokyo

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Serena Wu on +81 3 6627 6137.

スキル・資格

- Bachelor's degree in IT, Computer Science, or related field (or equivalent experience)
- 5+ years of ServiceNow development, administration, or support experience
- Strong JavaScript and ServiceNow scripting knowledge (e.g., Script Includes, GlideAjax, Business Rules, UI Policies)
- Hands-on experience with REST APIs, workflows, notifications, reporting, and access controls
- Experience with upgrades, maintenance, update sets, and data migrations
- Understanding of release and change management processes
- Strong troubleshooting and stakeholder communication skills
- Self-motivated, quality-driven, and eager to learn
- **Professional working proficiency in both Japanese and English**

Preferred:

- Experience with IRM, TPRM, or broader GRC frameworks
- ServiceNow certification (e.g., CIS)
- Knowledge of frameworks like SOX, NIST, ISO 27001, COBIT
- Experience with dashboards, reporting, risk analytics, and user adoption initiatives
- Familiarity with Linux/Windows environments

会社説明

A top-tier global financial services institution with a strong presence in Japan and international markets. The organization operates at scale, leveraging advanced technology platforms to support mission-critical risk and compliance functions.