



Insurance & Cargo Claim Specialist QHSSE @Tokyo

保険・貨物クレームスペシャリスト 世界的な物流企業

募集職種

人材紹介会社

ジョインパルスジャパン株式会社

求人ID

1595207

業種

物流・倉庫

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合

外国人 少数

雇用形態

正社員

勤務地

東京都 23区, 品川区

給与

450万円 ~ 650万円

時給

年収450万円 ~ 650万円 ※賞与含む想定年収 ※経験・スキルを考慮のうえ決定

勤務時間

9:00-18:00 (休憩60分)

休日・休暇

土日祝

更新日

2026年06月04日 15:58

応募必要条件

職務経験

1年以上

キャリアレベル

中途経験者レベル

英語レベル

基礎会話レベル (英語使用比率: 25%程度)

日本語レベル

ビジネス会話レベル

最終学歴

高等学校卒

現在のビザ

日本での就労許可が必要です

募集要項

Responsibility for

1. Manage the company insurance program for business (Marine, non-marine global insurance & local insurance)
2. Handle cargo claims including investigation, negotiation, settlement and recovery actions
3. Report and escalate critical issues to the senior /global level
4. Liaise with stakeholders (insurers, customers, vendors and operational departments)
5. Conduct regulatory audits and training
6. Ensure compliance with applicable laws, regulations and internal policies and support audits and reporting requirements

Specific Accountabilities

1. Oversee insurance program management, including global (marine/non-marine) and local policies, ensuring adequate coverage, cost optimization, and timely renewals
2. Manage cargo claims lifecycle, including incident investigation, liability assessment, negotiation with stakeholders, settlement execution, and recovery actions
3. Identify, assess, and escalate critical risks and incidents to senior and global management, providing clear analysis and recommended actions
4. Act as the primary liaison with key stakeholders to ensure alignment and efficient issue resolution
5. Ensure full compliance with applicable regulations and internal policies, including monitoring regulatory changes and supporting audit readiness and execution
6. Plan and deliver compliance-related training and awareness programs to strengthen risk management culture across the organization
7. Drive continuous improvement in risk governance, including loss prevention measures, reporting accuracy, and implementation of corrective actions

スキル・資格

Skills Required

1. Communication and administrative skills
2. Basic PC skills (Excel, Word, PowerPoint, etc)
3. Basic English skills (at least writing skill required for reporting)
4. Ability for ethical & transparency with regulations

Experiences and Qualifications

1. Preferred freight forwarding or air / ocean carriers experience
2. Ability for ethical & transparency with regulations
3. Audit experience
4. Knowledge of insurance, cargo claim, and compliance work

会社説明